SONY

User Guide

Personal Computer
VGN-TXN20 Series

VAIO

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Before Use

Congratulations on your purchase of this Sony VAIO® computer, and welcome to the on-screen User Guide. Sony has combined leading-edge technology in audio, video, computing, and communications to provide state-of-the-art personal computing.

!
External views illustrated in this manual may look slightly different from those of your computer.

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Documentation

Your documentation includes printed information and user guides to read on your VAIO computer.

Printed Documentation

- **Welcome mat** — Contains an overview of connections, setting up information, etc.
- **Safety Information** — Contains safety guidelines and owner information.
- **Instant Mode** — Provides a guide to use Instant Mode.

Non-printed Documentation

- **User Guide** (this manual) — Contains features of your computer. It also includes information about the software programs included with your computer, as well as information on solving common problems.
- **Specifications** — The online **Specifications** describe the hardware and software configuration of your VAIO computer.

  To view the online **Specifications**:

  1. Connect to the Internet.
  2. Go to the Sony online support Web site at:
     http://esupport.sony.com/EN/VAIO/ for customers in USA,
     http://www.sony.ca/support for customers in Canada,
     http://esupport.sony.com/ES/VAIO/ for customers in Spanish speaking Latin American countries or areas, or
     http://esupport.sony.com/ES/VAIO/BR/ for customers in Brazil.

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- **VAIO Recovery Guide** — Provides information about restoring individual software programs, software drivers, and drive partition(s) or your entire hard disk drive to the original factory installed settings.

  To access this on-screen guide:

  1. Click **Start** and **Help and Support**.
  2. Click **Manuals & Specifications**.
  3. Click **VAIO Recovery Guide**.

- **SmartWi™ Connection Utility Guide** (Selected models only) — Provides information about setting up Bluetooth, wireless LAN, and wireless WAN functionalities.

  To access this on-screen guide:

  1. Click **Start** and **Help and Support**.
  2. Click **Manuals & Specifications**.
  3. Click **SmartWi Connection Utility Guide**.

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Help and Support

Help and Support is easy to access and provides a single location for information and technical assistance for your VAIO computer. Choose from the following categories to find the answers you need.

To access **Help and Support**, click **Start** and **Help and Support**.

- **Manuals & Specifications**
  Here you will find the on-screen **User Guide**, warranty information, other VAIO documents, and system and software information for your computer.
- **VAIO Support**
  Access interactive help in the form of VAIO tutorials, an escalation page containing support and contact information, and various links to VAIO online support Web sites.
- **Backup & Recovery**
  Find information on how to back up and restore your operating system, system software, and your personal data.
- **Wireless & Network**
  Learn about wireless connections including Bluetooth Wireless technology and Wireless LAN. Run utilities that include **VAIO Media Setup** and **Windows Network and Sharing**, and access to wireless tutorials.
- **Security**
  Keep your data safe and your computer running efficiently with updates and maintenance programs from Microsoft and Sony.
- **VAIO Sites**
  Contains links to other Internet sites you might find interesting and useful.

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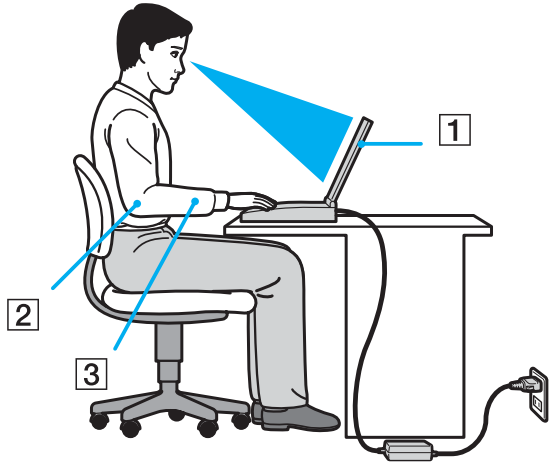
Ergonomic Considerations

You will be using your computer as a portable device in a variety of environments. Whenever possible, you should attempt to take account of the following ergonomic considerations to both stationary and portable environments:



- **Position of your computer** – Place the computer directly in front of you (1). Keep your forearms horizontal (2), with your wrists in a neutral, comfortable position (3) while using the keyboard, touch pad, or external mouse. Let your upper arms hang naturally at your sides. Have breaks during sessions with your computer. Excessive use of the computer may strain muscles or tendons.
- **Furniture and posture** – Sit in a chair with good back support. Adjust the level of the chair so your feet are flat on the floor. A footrest may make you more comfortable. Sit in a relaxed, upright posture and avoid slouching forward or leaning far backwards.

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- **Viewing angle of the computer's display** – Use the display's tilting feature to find the best position. You can reduce eye strain and muscle fatigue by adjusting the tilt of the display to the proper position. Adjust the brightness setting of the display as well.
- **Lighting** – Choose a location where windows and lights do not create glare and reflection on the display. Use indirect lighting to avoid bright spots on the display. Proper lighting adds to your comfort and work effectiveness.
- **Positioning an external display** – When using an external display, set the display at a comfortable viewing distance. Make sure the display screen is at eye level or slightly lower when you are sitting in front of the monitor.

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Getting Started

This section describes how to get started using your VAIO computer.

!
Before starting your computer for the first time, do not connect any new hardware that did not originally come with your computer. Make sure to start up your computer with only the supplied accessories connected and set up your system. Upon completion, connect one device (for example, a printer, an external hard disk drive, a scanner, and so on) at a time, following the manufacturer's instructions.

❑ **Locating Controls and Ports** (page 13)
❑ **About the Indicator Lights** (page 20)
❑ **Connecting a Power Source** (page 22)
❑ **Using the Battery Pack** (page 23)
❑ **Shutting Down Your Computer Safely** (page 27)

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Locating Controls and Ports

Take a moment to identify the controls and ports shown on the following pages.

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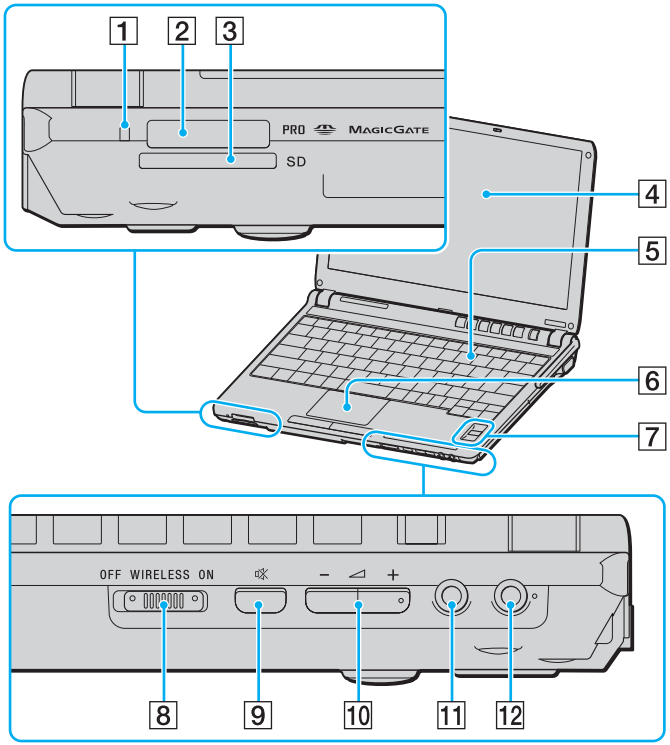
Front



1 Media Access indicator (page 20)
2 Memory Stick PRO/Duo media slot* (page 48)
3 **SD** memory card/MultiMediaCard (MMC) slot (page 52)
4 LCD screen (page 153)
5 Keyboard (page 29)
6 Touch pad (page 31)
7 Fingerprint sensor (page 102)
8 **WIRELESS** switch (page 56)
9 Muting button (page 32)
10 Volume buttons (page 32)
11 Headphones jack (page 75)
12 Microphone jack (page 82)

* Your computer supports Memory Stick PRO media and Memory Stick Duo media with high speed and high capacity capabilities.

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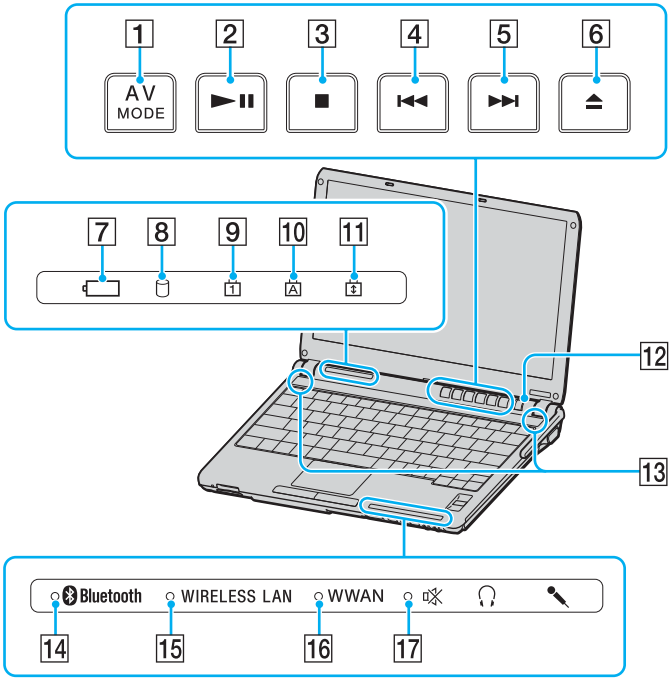

1 **AV MODE** button (page 32)
2 Play/Pause button (page 32)
3 Stop button (page 32)
4 Previous track button (page 32)
5 Next track button (page 32)
6 Disc drive eject button (page 32)
7 Battery indicator (page 20)
8 Hard disk drive indicator (page 20)
9 Num lock indicator (page 20)
10 Caps lock indicator (page 20)
11 Scroll lock indicator (page 20)
12 Power button
13 Built-in speakers (stereo)
14 **Bluetooth** indicator (page 20)
15 **WIRELESS LAN** (Wireless LAN) indicator (page 20)
16 **WWAN** (Wireless WAN) indicator* (page 20)
17 Muting indicator (page 20)

* On selected models only.

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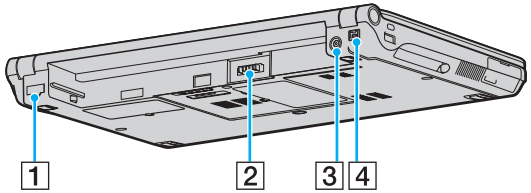
Back



1 Network (Ethernet) port (page 89)
2 Battery connector (page 23)
3 **DC IN** port (page 22)
4 i.LINK (IEEE 1394) S400 port (page 87)

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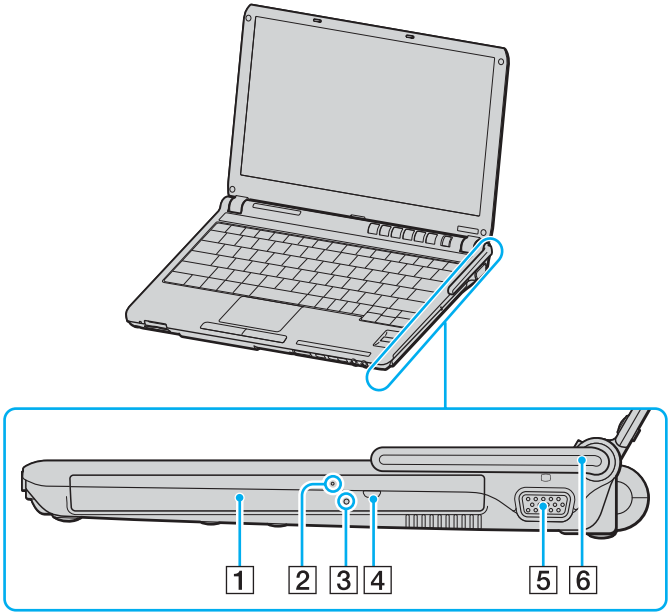
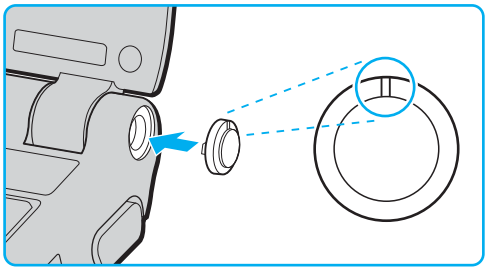
Right



1 Optical disc drive (page 34)
2 Optical disc drive indicator (page 20)
3 Manual eject hole (page 184)
4 Substitute drive eject button (page 34)
5 Monitor (VGA) port (page 76)
6 WWAN antenna* (page 56)
If you do not intend to use the Wireless WAN functionality at all, you can detach the WWAN antenna. Once you have detached the WWAN antenna, be sure to put the supplied WWAN connector cap in place.
Place the cap with a small groove upright, and push it until it clicks into place as shown below.



* On selected models only.

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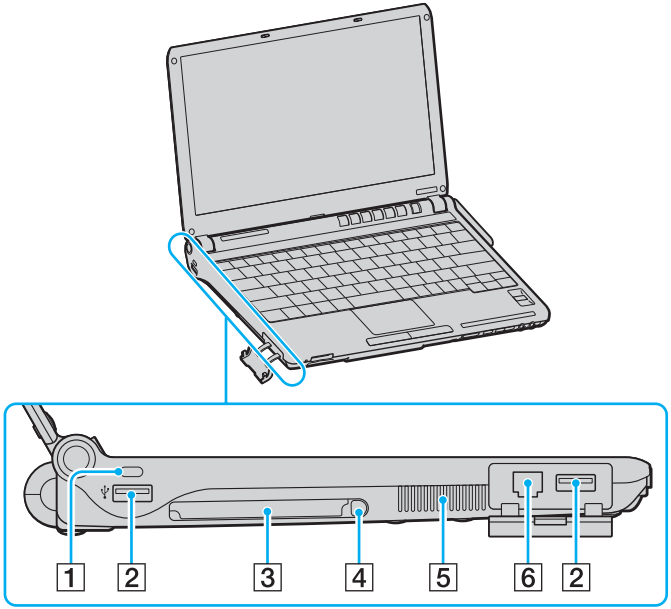
Left



1 Security slot
2 Hi-Speed USB (USB 2.0) ports* (page 83)
3 PC Card slot (page 44)
4 PC Card release button (page 46)
5 Air vent
6 Modem port (page 55)

* Supports high-/full-/low- speeds.

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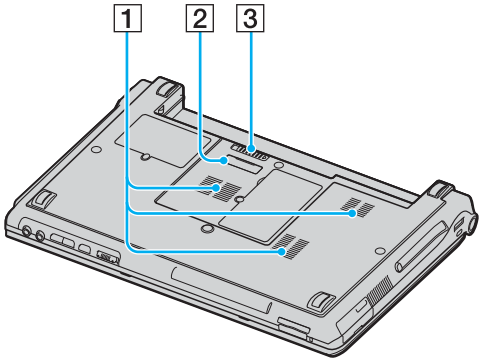
Bottom



1 Air vents
2 Port replicator connector (page 72)
3 Battery release latch (page 26)

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About the Indicator Lights

Your computer is equipped with the following indicator lights.

Indicator	Functions
Power	Illuminates when the power of the computer is on, blinks when the computer is in Sleep mode, and turns off when the computer is in Hibernate mode or off.
Battery	Illuminates when the computer is using battery power, blinks when the battery pack is running out of power, and double-blinks when the battery pack is charging.
Media Access	Illuminates when data is read from or written to a memory card. (Do not enter Sleep mode or turn off the computer when this indicator is on.) When the indicator is off, the memory card is not being used.
Optical disc drive	Illuminates when data is read from or written to the optical disc. When the indicator is off, the optical disc is not being used.
Muting	Illuminates when the volume is turned off.
Hard disk drive	Illuminates when data is read from or written to the hard disk. Do not enter Sleep mode or turn off the computer when this indicator is on.
Num lock	Press the **Num Lk** key to activate the numeric keypad. Press it a second time to deactivate the numeric keypad. The numeric keypad is not active when the indicator is off.
Caps lock	Press the **Caps Lock** key to type letters in uppercase. Letters appear in lowercase if you press the **Shift** key while the indicator is on. Press the key a second time to turn off the indicator. Normal typing resumes when the Caps lock indicator is off.
Scroll lock	Press the **Scr Lk** key to change how you scroll the display. Normal scrolling resumes when the Scroll lock indicator is off. The **Scr Lk** key functions differently depending on the program you are using and does not work with all programs.
Bluetooth technology	Illuminates when the **WIRELESS** switch is set to **ON** and Bluetooth technology is enabled.

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Indicator	Functions
Wireless LAN	Illuminates when the wireless LAN function is running.
Wireless WAN*	Illuminates when the wireless WAN function is enabled.

* On selected models only.

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Connecting a Power Source

You can use either an AC adapter or a rechargeable battery pack as a power source for your computer.

Using the AC Adapter

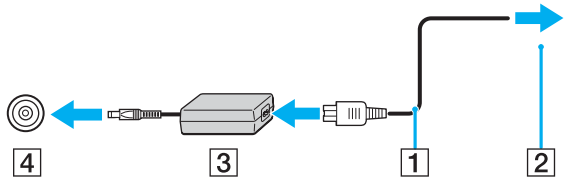
Use your computer only with the supplied AC adapter.

To use the AC adapter

1 Plug one end of the power cord (1) into the AC adapter (3).

2 Plug the other end of the power cord into an AC outlet (2).

3 Plug the cable attached to the AC adapter (3) into the **DC IN** port (4) on the computer or on the (optional) port replicator.



The shape of the DC In plug varies depending on the AC adapter.

To disconnect your computer completely from AC power, unplug the AC adapter.

Make sure that the AC outlet is easily accessible.

If you do not use your computer for a long period of time, place the computer into Hibernate mode. See **Using Hibernate Mode** **(page 138)**. This power saving mode saves the time of shutting down or resuming.

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Using the Battery Pack

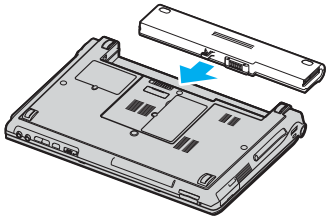
The battery pack supplied with your computer is not fully charged at the time of purchase.

Installing the Battery Pack

To install the battery pack

1 Turn off the computer and close the LCD screen lid.

2 Slide the battery pack into the battery compartment until it clicks into place.



When your computer is directly connected to AC power and has a battery pack installed, it uses power from the AC outlet.

This computer is designed to operate only with genuine Sony batteries.

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Charging the Battery Pack

The battery pack supplied with your computer is not fully charged at the time of purchase.

To charge the battery pack

1 Install the battery pack.

2 Connect the AC adapter to the computer.
The computer automatically charges the battery pack (the battery indicator light flashes in a double blink pattern as the battery pack charges). When the battery pack is about 85% charged, the battery indicator turns off.

Battery indicator light status	Meaning
On	The computer is using battery power.
Blinks	The battery pack is running out of power.
Double blinks	The battery pack is charging.
Off	The computer is using AC power.

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✍
When the battery pack is running out of power, both the battery and power indicator lights blink.

Keep the battery pack in your computer while it is directly connected to AC power. The battery pack continues to charge while you are using the computer.

If the battery level falls below 10%, you should either attach the AC adapter to recharge the battery pack or shut down your computer and install a fully charged battery pack.

The battery pack supplied with your computer is a lithium ion battery pack and can be recharged any time. Charging a partially discharged battery pack does not affect battery life.

The battery indicator light is on while you use the battery pack as a power source. When battery life is nearly depleted, both the battery and power indicator lights start flashing.

For some software applications and some peripheral devices, your computer may not enter Hibernate mode even when battery life is low. To avoid loss of data when using battery power, you should save your data frequently and manually activate a power management mode, such as Sleep or Hibernate. If the battery pack wears out when the computer enters Sleep mode, you will lose any unsaved data. Going back to the previous work state is impossible. To avoid loss of data, you should save your data frequently.

When your computer is directly connected to AC power and has a battery pack installed, it uses power from the AC outlet.

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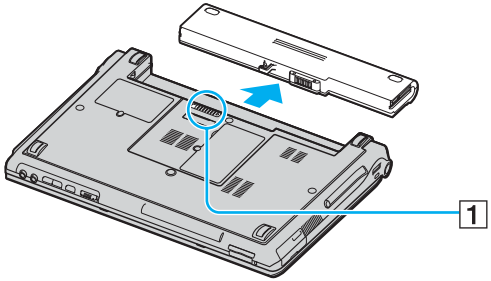
Removing the Battery Pack

!
You may lose data if you remove the battery pack while your computer is on and not connected to the AC adapter or if you remove the battery pack while the computer is in Sleep mode.

To remove the battery pack

1 Turn off the computer and close the LCD screen lid.

2 Slide and hold the battery release latch (1) and slide the battery pack away from the computer.



If the battery pack is stuck by the side spring locks, release one lock and then the other to remove the battery pack.

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Shutting Down Your Computer Safely

To avoid losing unsaved data, be sure to shut down your computer properly, as described below.

To shut down your computer

1. Turn off any peripherals connected to the computer.
2. Click **Start**, the arrow next to the **Lock** button, and **Shut Down**.
3. Respond to any prompts warning you to save documents or to consider other users and wait for the computer to turn off automatically.
   The power indicator light turns off.

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Using Your VAIO Computer

This section describes how to get the most out of using your VAIO computer.

❑ **Using the Keyboard (page 29)**
❑ **Using the Touch Pad (page 31)**
❑ **Using Special-function Buttons (page 32)**
❑ **Using the Optical Disc Drive (page 34)**
❑ **Using PC Cards (page 44)**
❑ **Using the Memory Stick Media (page 47)**
❑ **Using Other Memory Cards (page 52)**
❑ **Using the Internet (page 55)**
❑ **Using Wireless LAN (WLAN) (page 56)**
❑ **Using the Bluetooth Functionality (page 63)**

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Using the Keyboard

Your keyboard is very similar to a desktop computer keyboard, but has additional keys that perform model-specific tasks.

Combinations and Functions with the Fn Key

Some functions are not available before Windows launches.

Combinations/Feature	Functions
Fn + **(F1)**: wireless switching*	Toggles among Bluetooth, wireless LAN, and wireless WAN functionalities.
Fn + **(F5/F6)**: brightness control	Adjusts the LCD brightness of your computer screen. To increase lightness intensity, press **Fn**+**F6** and then ↑ or →, or keep pressing **Fn**+**F6**. To decrease lightness intensity, press **Fn**+**F5** and then ↓ or ←, or keep pressing **Fn**+**F5**.
Fn + **(F7)**: display output	Toggles among your computer screen, an external display, and simultaneous output to both.
Fn + **(F10)**: zoom	Changes the screen resolution to magnify/restore your computer's screen view. The magnified view is not as clear as the standard view, as it is implemented by applying a lower resolution to the computer screen with a higher resolution. This key combination may not work with graphic images as it magnifies the screen view by changing the resolution. The location and size of software windows may change when the screen view is magnified or the standard view is restored because pressing this key combination changes the resolution. When your computer's screen view is magnified, switching the view to the external display disables the function and restores the standard view.

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Combinations/Feature	Functions
Fn + **(F12)**: Hibernate	Provides for the lowest level of power consumption. When you execute this command, the states of the system and the peripheral devices are written to the hard disk and the system power is turned off. To return the system to its original state, use the power button to turn on the power. For details on power management, see **Using the Power Saving Modes** (page 135).

* On selected models only.

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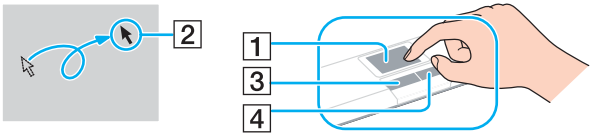
Using the Touch Pad

You can point to, select, drag, and scroll objects on the screen using the touch pad.



Action	Description
Point	Slide one finger on the touch pad (1) to place the pointer (2) on an item or object.
Click	Press the left button (3) once.
Double-click	Press the left button twice.
Right-click	Press the right button (4) once. In many applications, this action displays a shortcut menu.
Drag	Slide one finger on the touch pad while pressing the left button.
Scroll	Move your finger along the right edge of the touch pad to scroll vertically. Move your finger along the bottom to scroll horizontally (the scroll function is available only with applications that support a touch pad scroll feature).

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Using Special-function Buttons

Your computer is equipped with special buttons to help you use specific functions of the computer.

The **AV MODE**, Play/Pause, Stop, Previous track, Next track, and Disc drive eject buttons support Instant Mode. To activate Instant Mode, the computer must be off. See the printed **Instant Mode** booklet for more information on the Instant Mode.

Special-function button	Functions
AV MODE button	When Windows is NOT launched: Activates Instant Mode to enable you immediately to play CDs and DVDs and view the image data stored in the memory card, such as a Memory Stick media or SD memory card, without launching Windows. See the printed **Instant Mode** booklet for more information. When Windows is launched and running: Launches the **WinDVD** software by default. You can change this button assignment with the **AV Mode Button Settings** utility. To start this utility, press and hold the **AV MODE** button. See the help file on the **AV Mode Button Settings** utility for more information. You need administrator rights on the computer to change the **AV MODE** button assignment.
Play/Pause button	This button is enabled in Instant Mode as well as when Windows is launched and running. Starts or pauses DVD playback with the **WinDVD** software or CD playback with the **SonicStage** software.
Stop button	This button is enabled in Instant Mode as well as when Windows is launched and running. Stops DVD playback with the **WinDVD** software or CD playback with the **SonicStage** software.
Previous track button	This button is enabled in Instant Mode as well as when Windows is launched and running. Plays the previous chapter/movie in the DVD during playback with the **WinDVD** software or the previous song in the CD during playback with the **SonicStage** software.
Next track button	This button is enabled in Instant Mode as well as when Windows is launched and running. Plays the next chapter/movie in the DVD during playback with the **WinDVD** software or the next song in the CD during playback with the **SonicStage** software.

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Special-function button	Functions
Disc drive eject button	Ejects the optical disc drive tray. If this button does not work, try the substitute drive eject button on the optical disc drive.
Muting button	Turns the speaker and microphone volume on and off.
Volume buttons (Volume up and Volume down)	Increase and decrease the volume.

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Using the Optical Disc Drive

Your computer is equipped with an optical disc drive.

To insert a disc

1 Turn on the computer.

2 Press the disc drive eject button (1) to open the drive.
The tray slides out.

If the disc drive eject button does not work, try the substitute drive eject button on the optical disc drive.

If power supply to the optical disc drive is disabled by **VAIO Power Management**, it will take a while to eject the drive tray. Note that the substitute drive eject button is disabled when the optical disc drive is not powered.

When recovering your system, turn on your computer and press the substitute drive eject button on the optical disc drive. Insert your Recovery Disc into the optical disc drive, turn off the computer, and then turn on the computer again to start the recovery process.

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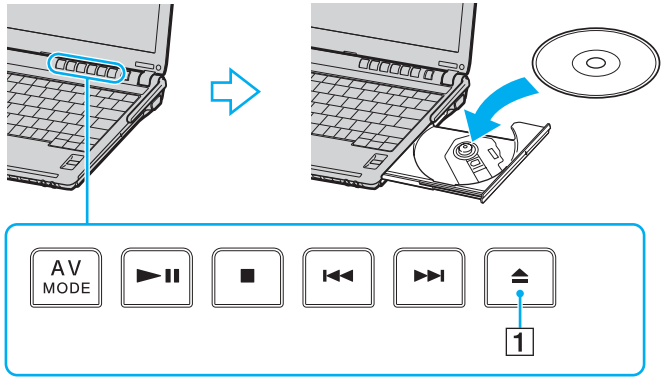
3 Place a disc in the middle of the tray with the label side facing upward and gently push it until the disc clicks into place.



4 Close the tray by pushing it in gently.

!
Do not remove the optical disc when your computer is in a power saving mode (Sleep or Hibernate). Doing so may cause the computer to malfunction.

If you plan to use an external optical disc drive, connect the drive before you launch any preinstalled CD/DVD program.

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Reading and Writing Optical Discs

Your computer plays and records CDs, DVDs, or Blu-ray Discs, depending on the model you purchased. Check your specifications for the type of optical disc drive installed on your model. Use the table below to see which types of media your optical disc drive supports.

PR: playable and recordable
P: playable but not recordable
–: not playable or recordable

	CD-ROM	Video CD	Music CD	CD Extra	CD-R/RW	DVD-ROM	DVD-Video	DVD-R/RW	DVD+R/RW	DVD+R DL	DVD-R DL	DVD-RAM
DVD±RW/±R DL/RAM	P	P	P	P	PR	P	P	PR*1 *2	PR	PR*5	PR*6	PR*3 *4
DVD±RW (Supporting DVD±R DL)	P	P	P	P	PR	P	P	PR*1 *2	PR	PR*5	PR*6	–
CD-RW/DVD-ROM	P	P	P	P	PR	P	P	P	P	P	P	–
DVD-ROM	P	P	P	P	P	P	P	P	P	P	P	–

*1 Supports writing data to DVD-R discs compliant with DVD-R for General Version 2.0/2.1.

*2 Supports writing data to DVD-RW discs compliant with DVD-RW Version 1.1/1.2.

*3 The DVD±RW/RAM disc drive on your computer does not support the DVD-RAM cartridge. Use non-cartridge discs or discs with removable cartridge.

*4 Writing data to single-sided DVD-RAM discs (2.6 GB) compliant with DVD-RAM Version 1.0 is not supported.
DVD-RAM Version 2.2/12X-SPEED DVD-RAM Revision 5.0 disc is not supported.

*5 Writing data to DVD+R DL (Double Layer) discs is available only on discs supporting DVD+R DL (Double Layer) recording.

*6 Writing data to DVD-R DL (Dual Layer) discs is available only on discs supporting DVD-R DL (Dual Layer) recording.

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PR: playable and recordable
P: playable but not recordable
–: not playable or recordable

	CD-ROM	Video CD	Music CD	CD Extra	CD-R/RW	DVD-ROM	DVD-Video	BD-ROM	DVD-R/RW	DVD+R/RW	DVD+R DL	DVD-R DL	DVD-RAM	BD-R*9/RE*10
Blu-ray Disc Drive	P	P	P	P	PR*8	P	P	P	PR*1 *2	PR	PR*5	PR*6	PR*3 *4	PR*7

*7 Supports writing data to BD-R Version 1.1 discs (single-layer discs with the capacity of 25 GB, dual-layer discs with the capacity of 50 GB) and BD-RE Version 2.1 discs (single-layer discs with the capacity of 25 GB, dual-layer discs with the capacity of 50 GB). The Blu-ray Disc drive on your computer does not support BD-RE Version 1.0 discs and Blu-ray cartridge discs.

*8 Writing data to Ultra Speed CD-RW discs is not supported on models with the Blu-ray Disc drive.

*9 BD-R stands for Blu-ray Disc-Recordable in Version 1.1 format.

*10 BD-RE stands for Blu-ray Disc-Rewritable in Version 2.1 format.

!
This product is designed to playback discs that conform to the Compact Disc Digital Audio standard specifications (CD Standard). A DualDisc is a two sided disc product which mates DVD recorded material on one side with digital audio material on the other side. Please be aware that the audio side (non-DVD side) of a DualDisc may not play on this product because it does not conform to the CD Standard.

Due to the multiple formats of discs now available, when buying pre-recorded or blank discs for use with a VAIO computer, be sure to read the notices on the disc packaging carefully to check both playback and recording compatibility with your computer's optical disc drives. Sony does NOT guarantee the compatibility of VAIO CD drives with discs that are not compliant with the official "CD" format standard (or "DVD" standard in relation to DVD drives). USING NON-COMPLIANT DISCS CAN CAUSE FATAL DAMAGE TO YOUR VAIO PC OR CREATE SOFTWARE CONFLICTS AND CAUSE SYSTEM HANGING. For inquiries about disc formats, contact the individual publisher of the pre-recorded disc or the manufacturer of the recordable disc.

✍
8cm disc writing is not supported.

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!
To play copyright protected Blu-ray Discs continually, you need to update the AACS key. Note that the AACS key update requires Internet access.

As with other optical media devices, circumstances may limit compatibility or prevent Blu-ray Disc playback. VAIO computers may not support movie playback on packaged media recorded in AVC or VC1 formats at high bit rates.

Region settings are required for Movies and BD-ROM contents. If the region setting and the region of the disc do not match, playback is not possible.

Unless your external display is compliant with the High-bandwidth Digital Content Protection (HDCP) standard, you cannot play or view the contents of copyright protected Blu-ray Discs.

Some contents may restrict video output to be standard definition or prohibit analog video output at all. It is strongly recommended that digital HDCP-compliant environment be implemented for optimum compatibility and viewing quality

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Notes on writing data to a disc

- Use only Sony Value-added software when writing to CD/DVD media. (e.g. **Click to DVD**)
  Other software programs may not be fully compatible and errors may result.
- To make data on a disc readable on the optical disc drive, you need to close the session before you eject it. To complete this process, follow the instructions included with your software.
- Only use circular discs. Do not use discs in any other shape (star, heart, card, etc.), as this may damage the optical disc drive.
- Do not strike or shake your computer while writing data to a disc.
- Deactivate the screen saver and exit anti-virus software before writing data to a disc.
- Do not use memory-resident utility software while writing data to a disc. This may cause your computer to malfunction.
- When using your software application to burn discs, make sure you exit and close all other applications.
- Never touch the surface of the disc. Fingerprints and dust on the surface of a disc may cause writing errors.
- Do not switch power modes while using the preinstalled software and while using the CD burning software.
- Never affix an adhesive label to discs. This will affect the use of the disc irreparably.
- Connect and use the AC adapter to power your computer or make sure your battery pack is at least 50 percent charged.
- Make sure you use the same CD burning software to add data to a used disc. Use of different CD burning software for additional data burning may cause a failure. For example, if you have a disc with data that you burned with the **Roxio Easy Media Creator** software, use the **Roxio Easy Media Creator** software to add some data to the same disc.

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Notes on playing discs

To achieve optimum performance when playing DVDs, you should follow these recommendations.

- Close all open applications before playing a DVD movie.
- Some CD players and computer's optical disc drives may not be able to play audio CDs created with the CD-R or CD-RW disc media.
- Some DVD players and computer's optical disc drives may not be able to play DVDs created with the DVD+R DL, DVD-R DL, DVD+R, DVD+RW, DVD-R, DVD-RW, or DVD-RAM disc media.
- Do not use memory-resident utility software to speed up disc access when playing a DVD. This may cause your computer to malfunction.
- Deactivate the screen saver and exit anti-virus software before playing a disc.
- Some discs recorded at 20 or 24 bits may produce noise while playing. If you have audio devices connected, this may damage your hearing and the speakers. Reduce the volume before playing a DVD.
- Do not switch to power saving modes while your computer is playing a DVD.
- Region code indicators are labeled on the DVDs to indicate in which region and on what type of player you can play the disc. If the DVD is labeled "all," this means that you can play this DVD in most regions of the world. If the region code of your residence area is different from the label on the DVD disc or on the packaging, you cannot play the disc on your computer.

  !
  You can change the DVD region code only a limited number of times. When you have exceeded this number, the drive's DVD region code is permanently assigned and you will not be able to change it again. Reconfiguring your computer does not reset this count.

  If you change the DVD region code while the **WinDVD** or **WinDVD BD** software is running, restart the software or eject the disc and re-insert it to make the new setting effective.

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- When you are playing a DVD (video or audio) and you want to remove a USB device, such as USB-compatible speakers, make sure you stop the DVD first. Removing a USB-compatible device during DVD (video or audio) playback may cause a malfunction.

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Playing CDs

To play an audio CD

1 Insert a disc into the optical disc drive.

2 If nothing appears on the desktop, then click **Start**, **All Programs**, and the desired CD software to play the CD.

If the **Audio CD** window appears, click to select an option.

Copying Files to CDs

To copy files to a disc

!
Do not strike or shake your computer while writing data to a disc.

1 Insert a disc into the optical disc drive.
If the **AutoPlay** window appears, click **Burn files to disc** and follow the on-screen instructions until the empty disc folder appears.

2 Open the folder that contains the file(s) you want to copy and drag them to the empty disc folder.

3 Close the disc folder.

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Playing DVDs

To play a DVD

1 Close all running software applications.

2 Insert a DVD into the optical disc drive.

3 If nothing appears on the desktop, then click **Start**, **All Programs**, and the desired DVD software to play the DVD.

For instructions on how to use the software, see the help file on your DVD software.

Copying Files to DVDs

To copy files to a disc

1 Connect the AC adapter to the computer.

2 Insert a disc into the optical disc drive.

3 If nothing appears on the desktop, then click **Start**, **All Programs**, and the desired DVD software to copy files to the disc.

For instructions on how to use the software, see the help file on your DVD software.

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Using PC Cards

PC Cards allow you to connect portable external devices to your computer.

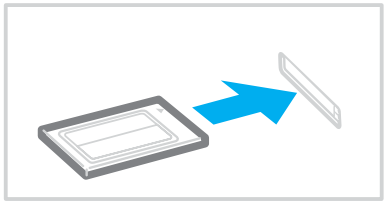
Inserting a PC Card

!
Some PC Cards or their functions may not be compatible with your computer.

You do not need to shut down your computer before inserting or removing a PC Card.

To insert a PC Card

1. Push the PC Card release button so that the release button pops out.
2. Push the PC Card release button a second time so that the PC Card slot protector pops out.
3. Gently take hold of the protector and pull it out of the slot.
4. Insert the PC Card into the PC Card slot with the front label facing upward.
5. Gently push the PC Card into the slot all the way to the end.
   The PC Card is automatically detected by your system.
   The **Safely Remove Hardware** icon appears on the taskbar.



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!
Insert the PC Card slot protector to protect against debris entering the slot when not using a PC Card. Before moving your computer, make sure to insert the PC Card slot protector into the slot.

✍
Some devices may not function properly if you continually switch to Normal mode from Sleep mode or Hibernate mode. For some PC Cards, if you alternate between Normal mode and Sleep or Hibernate mode while the card is inserted, you may find that a device connected to your system is not recognized. Restart your system to correct the problem. Restarting will restore the original state of your computer.

While the card is inserted, your computer may not enter Hibernate mode. It may enter Sleep mode. We recommend that you remove the card before the computer enters Hibernate mode.

Make sure you use the most recent software driver provided by the PC Card manufacturer.

Do not force a PC Card into the slot. It may damage the connector pins. If you have difficulty inserting a PC Card, check that you are inserting the PC Card in the correct direction. See the manual that came with your PC Card for more information.

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Removing a PC Card

Follow the steps below to remove the PC Card while your computer is on. If it is not removed properly, your system may not work properly.

To remove a PC Card

✍ To remove a PC Card when your computer is off, skip steps 1 to 7.

1. Double-click the **Safely Remove Hardware** icon on the taskbar.
   The **Safely Remove Hardware** window appears.
2. Select the hardware you want to unplug.
3. Click **Stop**.
   The **Stop a Hardware device** window appears.
4. Confirm that the device can be safely removed from the system.
5. Click **OK**.
   A message appears stating it is now safe to remove the hardware device.
6. Click **OK**.
7. Click **Close** to close the **Safely Remove Hardware** window.
8. Push the PC Card release button so that the release button pops out.
9. Push the PC Card release button a second time so that the PC Card pops out.
10. Gently take hold of the Card and pull it out of the slot.
11. If the PC Card release button is still out, push it back in all the way to the end.

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Using the Memory Stick Media

Your computer supports the Memory Stick media. Memory Stick media is a compact, portable, and versatile IC recording media especially designed for exchanging and sharing digital data with compatible products, such as digital cameras, mobile phones and other devices. Because it is removable, it can be used for external data storage.

For the latest information about the Memory Stick media, visit the Memory Stick Web site at http://www.memorystick.com/en/.

!

Your computer has been tested and found compatible with the Sony branded Memory Stick media with capacity of up to 4 GB that are available as of September 2006. However, not all Memory Stick media that meet the same conditions as the compatible media are guaranteed of compatibility.

Inserting a Memory Stick media with multiple conversion adapters is not guaranteed of compatibility.

MagicGate is the general name of the copyright protection technology developed by Sony. Use a Memory Stick media with the MagicGate logo to use this feature.

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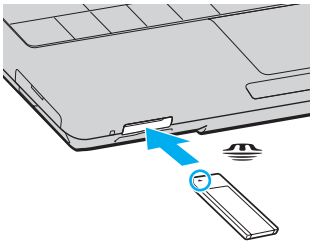
Inserting a Memory Stick Media

To insert a Memory Stick media

1 Hold the Memory Stick media with the arrow facing upward and pointing toward the Memory Stick PRO/Duo media slot.

2 Carefully slide the Memory Stick media into the slot until it clicks into place.
The Memory Stick media is automatically detected by your system and appears in your **Computer** window as a local drive, under the appropriate letter (depending on the configuration of the computer).



!
Be sure to hold the Memory Stick media with the arrow pointing in the correct direction as you insert it into the slot. To avoid damaging your computer or the Memory Stick media, do not force the Memory Stick media into the slot if you cannot insert it smoothly.

Do not insert more than one Memory Stick media into the slot. Improper insertion of the media may damage both your computer and the media.

✍
Your computer supports Memory Stick Duo media and is equipped with the Memory Stick PRO/Duo slot that is compatible with both standard- and duo-size media. For more information on the Memory Stick Duo media, visit the Memory Stick Web site at http://www.memorystick.com/en/.

You can insert a Memory Stick Duo media directly into the slot.

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To view the contents of the Memory Stick media

1 Click **Start** and **Computer** to open the **Computer** window.

2 Double-click the Memory Stick media icon to view the list of data files saved in the Memory Stick media.

To format a Memory Stick media

The Memory Stick media has been formatted in the factory default setting and is ready for use.
If you want to reformat the media with your computer, follow these steps.

!
Be sure to use the device that is designed to format the media and supports the Memory Stick media when formatting the media.

Formatting the Memory Stick media erases the entire data on the media. Avoid accidental erasure of your valuable data.

Do not remove the Memory Stick media from the slot while formatting the media. This could cause a malfunction.

1 Carefully slide the Memory Stick media into the slot until it clicks into place.

2 Click **Start** and **Computer** to open the **Computer** window.

3 Right-click the Memory Stick media icon and select **Format**.

4 Click **Restore device defaults**.

!
The size of the allocation unit and file system may change.

Do not select **NTFS** from the **File system** drop-down list.

✍
The formatting process will be completed more quickly if you select **Quick Format** in **Format options**.

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5 Click **Start**.

6 At the confirmation prompt, click **OK**.
The formatting process starts.

!
It may take time to format the Memory Stick media depending on the media.

7 Once completed, click **OK**.

8 Click **Close**.

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Removing a Memory Stick Media

To remove a Memory Stick media

1 Check that the Media Access indicator light is off.

2 Push the Memory Stick media in toward the computer.
The Memory Stick media ejects.

3 Pull the Memory Stick media out of the slot.

!
Always remove the Memory Stick media gently, or it may pop out unexpectedly.

Do not remove the Memory Stick media while the Media Access indicator light is turned on. If you do, you may lose data. Large volumes of data may take time to load, so be sure the indicator is off before removing the Memory Stick media.

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Using Other Memory Cards

In addition to the Memory Stick PRO/Duo media slot, your computer is equipped with an **SD** memory card/MultiMediaCard (MMC) slot to accommodate other memory cards. You can use this slot to transfer data among digital cameras, camcorders, music players, and other audio/video devices.

Before You Use Memory Cards

The **SD** memory card/MultiMediaCard (MMC) slot on your computer supports the following memory cards:

- MultiMediaCard (MMC)
- Secure Digital (SD)

For the latest information on compatible memory cards, visit the Sony online support Web site regularly.

!
Always insert the correct memory card into the **SD** memory card/MultiMediaCard (MMC) slot.

SD memory cards with capacity of over 2 GB, such as SD High Capacity (SDHC) memory cards, are not supported.

Do not attempt to insert a memory card or memory card adapter of a different type into the slot. An incompatible memory card or memory card adapter may be difficult to remove from the slot and can cause damage to your computer.

Use care when inserting or removing a memory card from the slot. Do not force the memory card in or out of the slot.

The **SD** memory card/MultiMediaCard (MMC) slot on your computer does not support the high-speed data transfer feature of the SD memory card.

Your computer has been tested and found compatible only with major memory card media available as of September 2006. However, not all memory card media that meet the same conditions as the compatible media are guaranteed of compatibility.

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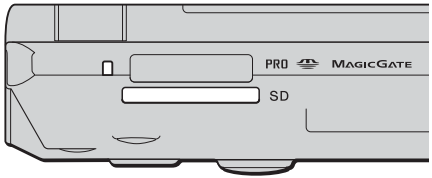
Inserting a Memory Card

To insert a memory card

1 Locate the **SD** memory card/MultiMediaCard (MMC) slot on the front of the computer.



2 Hold the memory card with the arrow facing upward and pointing toward the memory card slot.

3 Carefully slide the memory card into the slot until it clicks into place.
Do not force the card into the slot.

If the memory card does not go into the slot easily, remove it gently and verify you are inserting it in the proper direction.

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Removing a Memory Card

! Do not remove a memory card while the Media Access indicator light is on. The card or its data may become damaged.

To remove a memory card

1. Check that the Media Access indicator light is off.
2. Press the extended part of the memory card, causing it to extend out from the slot.
3. When the card extends, carefully pull it out of the slot.

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Using the Internet

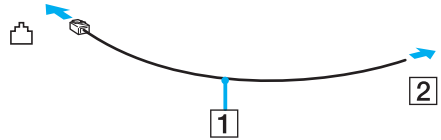
Setting Up a Dial-up Internet Connection

Before you can connect to the Internet, you need to connect your computer to a telephone line with a telephone cable (not supplied). Once you have set up your telephone cable connection, you're ready to connect to the Internet.

To connect a telephone cable

1 Plug one end of the phone cable (1) into the modem port on the computer.

2 Plug the other end into the wall jack (2).



Your computer does not work with party lines, cannot be connected to a coin-operated telephone, and may not work with multiple telephone lines or a private branch exchange (PBX). Some of these connections may result in excess electrical current and could cause a malfunction in the internal modem.

If you connect a telephone cable coming through a splitter, the modem or connected device may not work properly.

To set up a dial-up connection to the Internet

1 Click **Start** and **Control Panel**

2 Click **Connect to the Internet** under **Network and Internet**.
The **Connect to the Internet** window appears.

3 Click **Dial-up**.

4 Follow the on-screen instructions.

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Using Wireless LAN (WLAN)

Using the Sony Wireless LAN (WLAN), all your digital devices with built-in WLAN functionality communicate freely with each other through a network. A WLAN is a network in which a user can connect to a local area network (LAN) through a wireless (radio) connection. So there is no need anymore to pull cables or wires through walls and ceilings.

The Sony WLAN supports all normal Ethernet activities, but with the added benefits of mobility and roaming. You can still access information, Internet/intranet and network resources, even in the middle of a meeting, or as you move from one place to another.

You can communicate without an access point, which means that you can communicate between a limited number of computers (ad-hoc). Or you can communicate through an access point, which allows you to create a full infrastructure network (infrastructure).

- Wireless WAN model users
  Please see the **SmartWi Connection Utility Guide** for setting up wireless LAN and wireless WAN functionalities. For instructions on how to access the **SmartWi Connection Utility Guide,** see **Non-printed Documentation** **(page 7)**.
- Other model users
  Please see the following for setting up wireless LAN functionality.

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In some countries, using WLAN products may be restricted by the local regulations (e.g. limited number of channels). Therefore, before activating the WLAN functionality, read the **Safety Information** carefully.

WLAN uses the IEEE 802.11a* /b/g standard, which specifies the used technology. The standard includes the encryption methods: Wired Equivalent Privacy (WEP), which is a security protocol, Wi-Fi Protected Access 2 (WPA2), and Wi-Fi Protected Access (WPA). Proposed jointly by the IEEE and Wi-Fi Alliance, both WPA2 and WPA are specifications of standards based, interoperable security enhancements that increase the level of data protection and access control for existing Wi-Fi networks. WPA has been designed to be forward compatible with the IEEE 802.11i specification. It utilizes the enhanced data encryption TKIP (Temporal Key Integrity Protocol) in addition to user authentication using 802.1X and EAP (Extensible Authentication Protocol). Data encryption protects the vulnerable wireless link between clients and access points. Besides that, there are other typical LAN security mechanisms to ensure privacy, such as: password protection, end-to-end encryption, virtual private networks, and authentication. WPA2, the second generation of WPA, provides stronger data protection and network access control and is also designed to secure all versions of 802.11 devices, including 802.11b, 802.11a, and 802.11g, multi-band and multi-mode. In addition, based on the ratified IEEE 802.11i standard, WPA2 provides government grade security by implementing the National Institute of Standards and Technology (NIST) FIPS 140-2 compliant AES encryption algorithm and 802.1X-based authentication. WPA2 is backward compatible with WPA.

* See the online **Specifications** to see whether your model supports the IEEE 802.11a standard.

Wireless LAN devices using the IEEE 802.11a standard and the ones using the IEEE 802.11b or g standard cannot communicate because the frequencies are different.

IEEE 802.11b: The standard speed is 11 Mbps, or about 30 to 100 times faster than a standard dial up.

IEEE 802.11a/g: The standard speed is 54 Mbps, or about 5 times faster than a wireless LAN device using the IEEE 802.11b standard.

The 2.4 GHz bandwidth used by wireless LAN compatible devices is also used by other various devices. Although technologies to minimize interference from other devices that use the same bandwidth are employed on wireless LAN compatible devices, such interference may cause lower communication speed, narrower communication range, or broken wireless connections.

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The communication speed varies depending on the distance between communication devices, existence of obstacles between such devices, the device configuration, the radio conditions, and the software in use. In addition, communications may be cut off depending on the radio conditions.

The communication range varies depending on the actual distance between communication devices, existence of obstacles between such devices, the radio conditions, the ambient environment that includes existence of walls and materials of such walls, and the software in use.

Deploying IEEE 802.11b and IEEE 802.11g products on the same wireless network may reduce the communication speed due to radio interference. Taking this into consideration, the IEEE 802.11g products are designed to reduce the communication speed to ensure communications with IEEE 802.11b products.
When the communication speed is not as fast as expected, changing the wireless channel on the access point may increase the communication speed.

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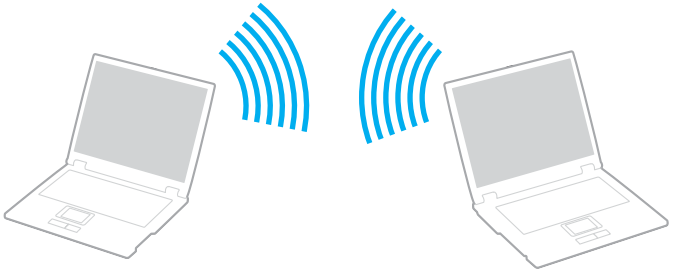
Communicating without an Access Point (Ad-hoc)

An ad-hoc network is a network in which a local network is created only by the wireless devices themselves, with no other central controller or access point. Each device communicates directly with other devices in the network. You can set up an ad-hoc network easily at home.

- If the wireless connection is initiated by the VAIO computer, channel 11 will be selected.
- If the wireless connection is initiated by peer wireless LAN equipment, the wireless LAN communication will make use of the channel selected by the peer wireless LAN equipment.



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To communicate without an access point (ad-hoc)

! You cannot select the 5 GHz bandwidth, which is used for the IEEE 802.11a standard, on ad-hoc networks.

1. Turn on the **WIRELESS** or **WIRELESS LAN** switch.
   The Wireless LAN indicator lights up.

   On models that support the Bluetooth functionality* and/or the IEEE 802.11a/b/g standard*, double-click (B / LAN) on the taskbar to display the **Wireless Device Switch** window. Select your desired wireless option(s) and click **OK**.
2. Click **Start** and **Control Panel**.
3. Click **View network status and tasks** under **Network and Internet**.
4. Click **Set up a connection or network** on the left pane.
   The **Set up a connection or network** window appears.
5. Select an option to specify the ad-hoc network settings and click **Next**.
6. Follow the on-screen instructions.

* See the online **Specifications** to see whether your model supports the Bluetooth functionality and/or the IEEE 802.11a/b/g standard.

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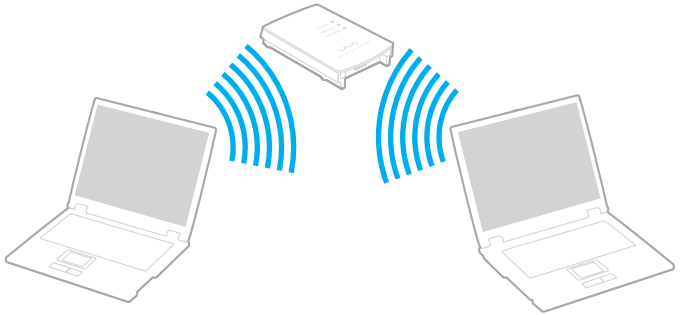
Communicating with an Access Point (Infrastructure)

An infrastructure network is a network that extends an existing wired local network to wireless devices by providing an access point (not supplied), for example the Sony Access Point. The access point bridges the wireless and wired LAN and acts as a central controller for the wireless LAN. The access point coordinates transmission and reception from multiple wireless devices within a specific range.

The access point will select which channel to use on an infrastructure network.

! For details on how to select the channel that will be used by the access point, see the manual that came with your access point.



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To connect to a wireless network

1 Make sure an access point is set up.
See the manual that came with your access point for more information.

2 Turn on the **WIRELESS** or **WIRELESS LAN** switch.
The Wireless LAN indicator lights up.

On models that support the Bluetooth functionality* and/or the IEEE 802.11a/b/g standard*, double-click (B / LAN) on the taskbar to display the **Wireless Device Switch** window. Select your desired wireless option(s) and click **OK**.

3 Click **Start** and **Control Panel**.

4 Click **View network status and tasks** under **Network and Internet**.

5 Click **Manage wireless networks**.

6 Click **Add**.

7 Follow the on-screen instructions.

* See the online **Specifications** to see whether your model supports the Bluetooth functionality and/or the IEEE 802.11a/b/g standard.

To disconnect from a wireless network

Turn off the **WIRELESS** or **WIRELESS LAN** switch.

! Turning off the wireless LAN functionality while accessing remote documents, files, or resources may result in data loss.

✍ For WPA-PSK or WPA2-PSK authentication, you must enter a network key of 8 to 64 alphanumeric characters long.

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Using the Bluetooth Functionality

You can establish wireless communication between your computer and other Bluetooth devices such as another computer or a mobile phone. You can transfer data between these devices without cables and up to 33 feet (10 meters) range in open space.

- Wireless WAN model users
  Please see the **SmartWi Connection Utility Guide** for setting up Bluetooth functionality. For instructions on how to access the **SmartWi Connection Utility Guide,** see **Non-printed Documentation** **(page 7)**.
- Other model users
  Please see the following for setting up Bluetooth functionality.

To connect to a Bluetooth device

1. Turn on the **WIRELESS** switch.
2. Double-click (/) on the taskbar to display the **Wireless Device Switch** window.
3. Select the **Enable Bluetooth Device** option.
4. Click **OK**.

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Notes on using the Bluetooth functionality

- The data transfer rate varies, depending on the following conditions:
  - Obstacles, such as walls, located between devices
  - Distance between devices
  - Material used in walls
  - Proximity to microwaves and cordless telephones
  - Radio frequency interference and other environmental conditions
  - Device configuration
  - Type of software application
  - Type of operating system
  - Use of both wireless LAN and Bluetooth functionalities at the same time on your computer
  - Size of file being exchanged
- Note that due to limitations of the Bluetooth standard, large files may occasionally be corrupted during continuous transfer due to electromagnetic interference from the environment.
- All Bluetooth devices must be certified to make sure that the applicable standard requirements are maintained. Even if standards are met, individual device performance, specifications, and operation procedures can vary. Data exchange may not be possible in all situations.
- As general characteristics of Bluetooth technology, video and audio may go out of synchronization if you play videos on your computer with audio output from the connected Bluetooth device.

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- The 2.4 GHz band, with which Bluetooth devices or wireless LAN devices work, is used by various devices. Bluetooth devices use the technology to minimize the interference from other devices that use the same wave length. Simultaneous use of the Bluetooth functionality and wireless communication devices, however, may cause radio interference and result in poorer communication speeds and distances than the standard values.
- The Bluetooth functionality may not work depending on the third party devices or the software version used by third party companies.
- As general characteristics of Bluetooth technology, connecting multiple Bluetooth devices to your computer may cause bandwidth congestion, resulting in poor performance of the devices.

Bluetooth Security

The Bluetooth wireless technology has an authentication function, which allows you to determine with whom you choose to communicate. With the authentication function, you can avoid any anonymous Bluetooth device to access your computer.

The first time two Bluetooth devices communicate, a common passkey (a password required for authentication) should be determined for both devices to be registered. Once a device is registered, there is no need to re-enter the passkey.

✍
The passkey can be different each time, but must be the same at both ends.

For certain devices, such as a mouse, no passkey can be entered.

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Communicating with Another Bluetooth Device

You can connect your computer to a Bluetooth device such as another computer, a mobile phone, a PDA, a headset, a mouse, or a digital camera without the use of any cables.

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To communicate with another Bluetooth device

To communicate with another Bluetooth device, you need first to set up the Bluetooth functionality. For setting up and using the Bluetooth functionality, see the help file on the Bluetooth utility software.

To see the help file

1 Right-click the Bluetooth icon on the taskbar, and select **Help** from the menu.

Stopping the Bluetooth Connection

To stop the Bluetooth connection, turn off the **WIRELESS** switch. The Bluetooth indicator turns off.

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Using the Bluetooth Headset

The Bluetooth headset (not supplied) will come in handy during a video conference over the Internet using instant messaging software. For details on using the Bluetooth headset, see the manual that came with your Bluetooth headset.

To connect the headset with your computer

1. Press and hold the headset power button for at least five seconds to turn on the Bluetooth headset.
2. Press and hold the volume buttons for at least five seconds until the indicator light blinks in red and green.
3. Right-click the Bluetooth icon on the taskbar and select **Bluetooth Settings** from the menu.
   The **Bluetooth Settings** window appears and **Add New Connection Wizard** automatically starts.
4. If the **Add New Connection Wizard** window does not appear, click **New Connection**.
   The **Add New Connection Wizard** window appears.
5. Select **Express Mode (Recommended)** and then click **Next**.
   The wizard searches for Bluetooth devices in range and lists available devices, if any.
6. Select the device name for your Bluetooth headset and then click **Next**.
   The **Bluetooth Manager-Bluetooth Security** window appears when a connection is established.
7. Enter "0000" for **Bluetooth Passkey (PIN)** and then click **OK**.
8. Click **Next**.
   The headset icon appears in the **Bluetooth Settings** window.
9. Right-click the icon and select **Connect** from the menu.

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To disconnect the headset from your computer

1. Right-click the Bluetooth icon on the taskbar and select **Bluetooth Settings** from the menu. The **Bluetooth Settings** window appears.
2. Right-click the headset icon and select **Disconnect** from the menu.
3. Click **Yes**.

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Using Peripheral Devices

You can add functionality to your VAIO computer by using the various ports on the computer.

❑ **Connecting a Port Replicator (page 71)**
❑ **Connecting External Speakers (page 75)**
❑ **Connecting an External Display (page 76)**
❑ **Selecting Display Modes (page 79)**
❑ **Using the Multiple Monitors Function (page 80)**
❑ **Connecting an External Microphone (page 82)**
❑ **Connecting a Universal Serial Bus (USB) Device (page 83)**
❑ **Connecting a Printer (page 86)**
❑ **Connecting an i.LINK Device (page 87)**
❑ **Connecting to a Network (LAN) (page 89)**

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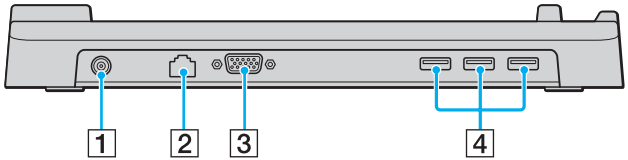
Connecting a Port Replicator

Attaching a port replicator enables you to connect additional peripherals to your computer, such as a printer and an external display.

A port replicator may be supplied with your computer, depending on the model you purchased. If not, you can additionally purchase an optional port replicator.

See the online **Specifications** to see whether your model is supplied with a port replicator.

Locating Ports on the Port Replicator



1 **DC IN** port (page 72)
2 Network (Ethernet) port (100BASE-TX / 10BASE-T) (page 89)
3 Monitor (VGA) port (page 76)
4 Hi-Speed USB (USB 2.0) ports* (page 83)

* Supports high-/full-/low- speeds.

!
The port replicator can be powered only through the AC adapter supplied with your computer. Do not unplug the AC adapter from the port replicator and the AC outlet while using the port replicator; this may cause data damage or hardware malfunctions.

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Attaching Your Computer to the Port Replicator

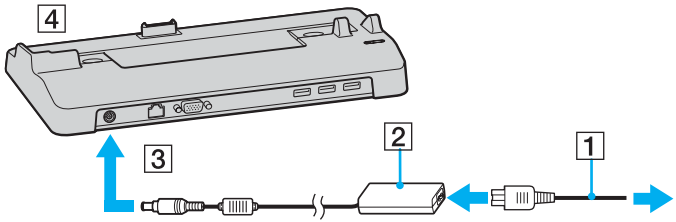
To attach your computer to the port replicator

! To prevent loss of unsaved data, be sure to turn off your computer before attaching it to the port replicator.

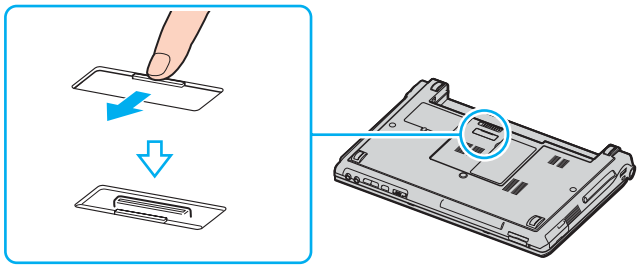
1 Disconnect all peripherals from the computer.

2 Plug one end of the power cord (1) into the AC adapter (2) and the other end into an AC outlet.

3 Plug the cable attached to the AC adapter (2) into the **DC IN** port (3) on the port replicator (4).



4 Open the port replicator connector cover on the bottom of the computer.



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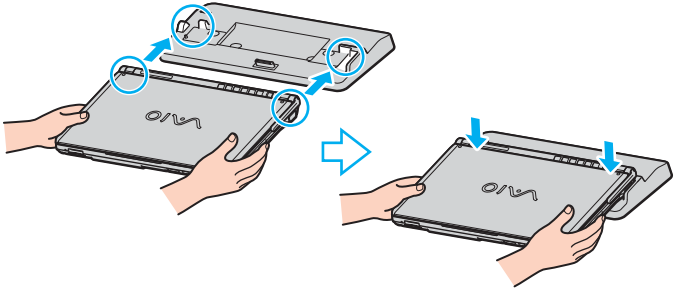
5 Align the bottom connector of the computer with the connector on the port replicator and push down the computer until it clicks into place.



6 Turn on the computer.

!
Use the AC adapter supplied with your computer.

Do not move your computer while attached to the port replicator; this may detach the port replicator and cause damage to the port replicator and the computer.

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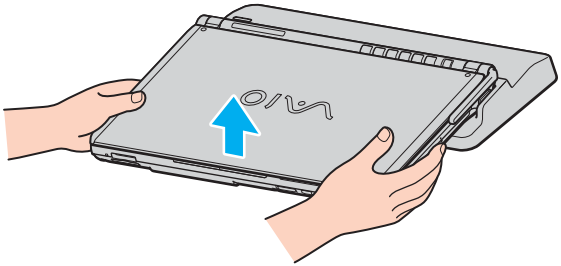
Disconnecting Your Computer from the Port Replicator

!
To prevent loss of unsaved data, be sure to turn off your computer before disconnecting it from the port replicator.

To disconnect your computer from the port replicator

1 Turn off the computer and the connected peripherals.

2 Lift the computer away from the port replicator.



3 Close the port replicator connector cover on the bottom of the computer.

✍
It is extremely important to close the port replicator connector cover after disconnecting your computer from the port replicator. If the cover is left open, dust may get inside and damage the computer.

To disconnect the port replicator completely from AC power, unplug the AC adapter.

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Connecting External Speakers

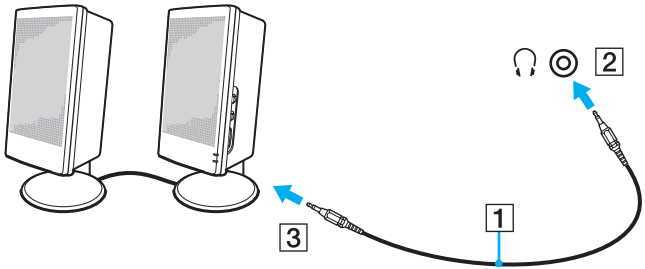
You can enhance the sound quality of your computer by connecting external speakers.

To connect external speakers

1 Plug the speaker cable (1) into the headphones jack (2) .

2 Plug the other end of the speaker cable to the external speaker (3).

3 Turn down the volume of the speakers before you turn them on.



Make sure your speakers are designed for computer use.

Do not place floppy disks on the speakers; their magnetic field may damage the data on the disks.

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Connecting an External Display

You can connect an external display (not supplied) to your computer. For example, you can use the computer with a computer display or a projector.

Connect the power cord after connecting all other cables.

Connected external displays are used as secondary screens.

On the Windows operating system, you can also use an external display to set up multiple monitors.

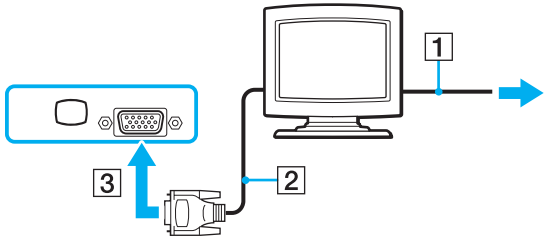
Connecting a Computer Display

You can connect a computer display (monitor) either directly to your computer or via the (optional) port replicator.

To connect a computer display

1 If necessary, plug one end of the display's power cord (1) into your display, and the other end into an AC outlet.

2 If you want to connect a VGA monitor, plug the display cable (2) (not supplied) into the monitor (VGA) port (3) on the computer or on the port replicator.



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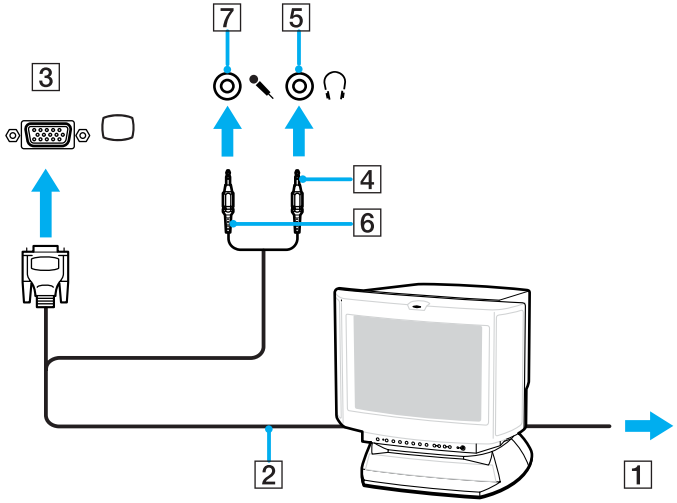
Connecting a Multimedia Computer Display

You can connect a multimedia computer display that includes built-in speakers and a microphone directly to your computer or via the (optional) port replicator.

To connect a multimedia computer display

1. Plug the power cord of your multimedia computer display (1) into an AC outlet.
2. Plug the display cable (2) (not supplied) into the monitor (VGA) port (3) on the computer or on the port replicator.
3. Plug the speaker cable (4) into the headphones jack (5) on the computer.
4. Plug the microphone cable (6) into the microphone jack (7) on the computer.



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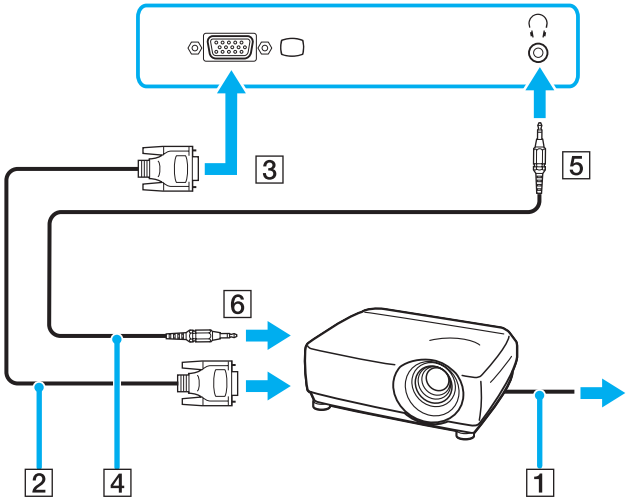
Connecting a Projector

You can connect a projector (for example, the Sony LCD projector) directly to your computer or via the (optional) port replicator.

To connect a projector

1. Connect the power cord (1) of your projector into an AC outlet.
2. Plug an RGB signal cable (2) (not supplied) into the monitor (VGA) port (3) on the computer or on the port replicator.
3. Plug an audio cable (4) (not supplied) into the headphones jack (5).
4. Plug the RGB signal cable and the audio cable into the jack and port on the projector (6).



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Selecting Display Modes

You can select which display to be used as the primary monitor when an external display (desktop monitor, etc.) is connected to your computer.

If you want to work on your computer screen and the external display at the same time, see **Using the Multiple Monitors Function** **(page 80)** for more information.

To select a display

1. Right-click on the desktop and select **Personalize** from the shortcut menu.
2. Click **Display Settings**.
   The **Display Settings** window appears.
3. Follow the on-screen instructions to change the settings.

✍
You may not be able to display the same contents on your computer screen and the external display or projector at the same time, depending on the type of your external display or projector.

Before turning on your computer, turn on the peripheral devices.

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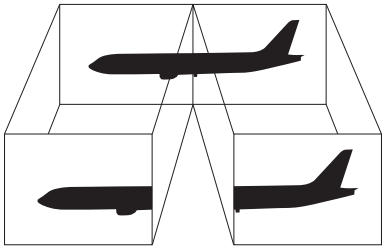
Using the Multiple Monitors Function

The Multiple Monitors function allows you to distribute portions of your desktop across separate displays. For example, if you have an external display attached to the monitor (VGA) port, your computer screen and the external display can function as a single desktop.

You can move the cursor from one display to the other. This allows you to drag objects, such as an open application window or a toolbar, from one display to the other.



Your external display may not support the Multiple Monitors function.

Certain software applications may not be compatible with Multiple Monitors settings.

Make sure that your computer does not enter Sleep or Hibernate mode while you are using Multiple Monitors mode; otherwise the computer may not return to Normal mode.

If you set different colors on each display, do not divide one single window on two displays; otherwise your software may not work properly.

Set fewer colors or a lower resolution for each display.

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To select the Multiple Monitors mode

1 Right-click on the desktop and select **Personalize** from the shortcut menu.

2 Click **Display Settings**.
The **Display Settings** window appears.

3 Follow the on-screen instructions to change the settings.

✍
Additionally, you can set the display colors and resolution for each display and customize the Multiple Monitors mode.

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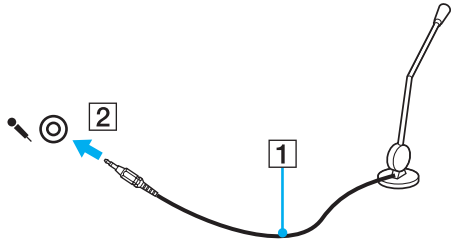
Connecting an External Microphone

If you need to use a sound input device (for example, to chat over the Internet) you need to plug in an external microphone (not supplied).

To connect an external microphone

Plug the microphone cable (1) into the microphone jack (2) .



Make sure your microphone is designed for computer use.

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Connecting a Universal Serial Bus (USB) Device

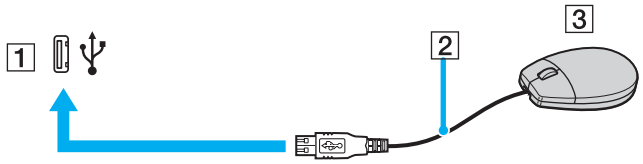
To prevent your computer and/or USB devices from damage, observe the following:

- When moving the computer with USB devices connected, avoid any shock or force to the USB ports.
- Do not put the computer into a bag or carrying case when it has USB devices connected.

Connecting a USB Mouse

To connect a USB mouse

1. Choose the USB port (1) you prefer to use.
2. Plug the USB mouse cable (2) into the USB port.
   You can now use your USB mouse (not supplied) (3).



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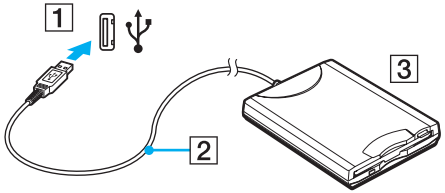
Connecting a USB Floppy Disk Drive

You can purchase a USB floppy disk drive and connect it to your computer.

To connect a USB floppy disk drive

1 Choose the USB port (1) you prefer to use.

2 Plug the USB floppy disk drive cable (2) into the USB port.
Your USB floppy disk drive (3) is now ready for use.



! When using a USB floppy disk drive, do not apply force on the USB port. This may cause a malfunction.

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Disconnecting a USB floppy disk drive

You can disconnect a USB floppy disk drive when your computer is on or off. Disconnecting the drive when the computer is in a power saving mode (Sleep or Hibernate) may cause the computer to malfunction.

If the computer is off, you can unplug the USB cable directly from the computer.

To disconnect a USB floppy disk drive

1. Close all programs accessing the floppy disk drive.
2. Double-click the **Safely Remove Hardware** icon on the taskbar.
   The **Safely Remove Hardware** window appears.
3. Select the floppy disk drive you want to unplug.
4. Click **Stop**.
   The **Stop a Hardware device** window appears.
5. Confirm that the floppy disk drive can be safely removed from the system.
6. Click **OK**.
   A message appears stating it is now safe to remove the hardware device.
7. Click **OK**.
8. Click **Close** to close the **Safely Remove Hardware** window.
9. Disconnect the floppy disk drive from the computer.

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Connecting a Printer

You can connect a Windows-compatible printer to your computer to print documents.

Connecting a Printer Using the USB Port

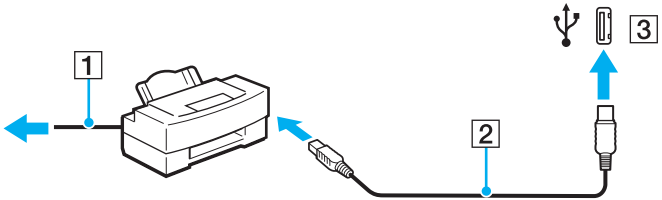
You can connect a USB printer compatible with your version of Windows to the computer.

To connect a printer using the USB port

1 Plug the power cord (1) of your printer into an AC outlet.

2 Choose the USB port (3) you prefer to use.

3 Plug one end of a USB printer cable (2) (not supplied) into the USB port and the other end to your printer.



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Connecting an i.LINK Device

Notes on connecting i.LINK devices

- Your computer is equipped with an i.LINK port, which you can use to connect to an i.LINK device such as a digital video camcorder or to connect two VAIO computers in order to copy, delete or edit files.
- The i.LINK port on your computer does not supply power to external devices generally powered by i.LINK ports.
- The i.LINK port supports transfer rates up to 400 Mbps; however, the actual transfer rate depends on the transfer rate of the external device.
- The optional i.LINK cables may not be available, depending on the country or area of your residency.
- An i.LINK connection with other compatible devices is not fully guaranteed.
- The i.LINK connection varies depending on the software applications, operating system, and i.LINK-compatible devices you use. See the manual that came with your software for more information.
- Check the working conditions and OS compatibility of i.LINK-compatible PC peripherals (for example, an HDD or a CD-RW drive) before you connect them to your computer.

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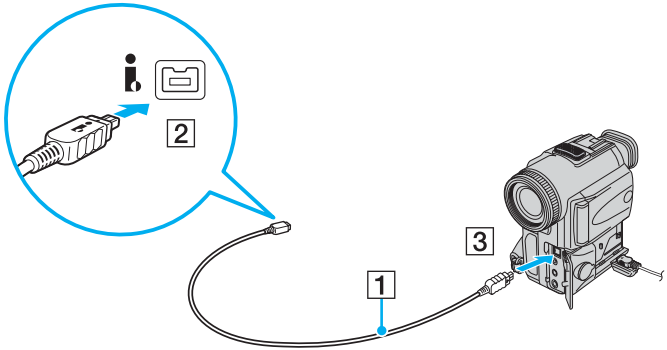
Connecting a Digital Video Camcorder

To connect a digital video camcorder

1 Plug one end of an i.LINK cable (1) (not supplied) into the i.LINK port (2) on the computer and the other end into the DV In/Out ports (3) on the digital video camcorder.

2 Launch the **DVgate Plus** software.



On Sony digital video cameras, ports labeled **DV Out**, **DV In/Out**, or **i.LINK** are i.LINK-compatible.

The Sony digital video camcorder shown here is an example; your digital video camcorder may need to be connected differently.

You cannot access the pictures stored on a Memory Stick media when using an i.LINK connection.

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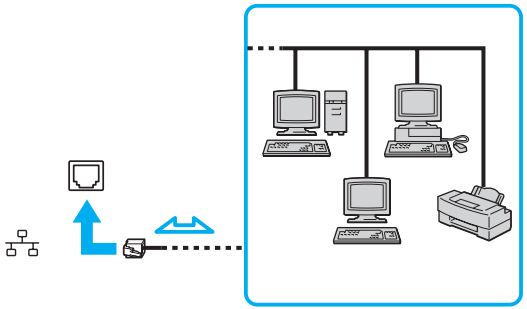
Connecting to a Network (LAN)

You can connect your computer to 100BASE-TX/10BASE-T-type networks with an Ethernet network cable. Connect one end of a network cable (not supplied) to the network (Ethernet) port on the computer or the (optional) port replicator and the other end to your network. For detailed settings and devices needed to connect to the network, ask your network administrator.



Your computer can be connected to the network with the default settings.

!
Telephone lines cannot be connected to the network (LAN) connector on your computer.
If the network (LAN) connector is connected to the telephone lines mentioned below, high electric current to the connector may cause damage, overheating, or fire.

- Home (intercom speakerphone) or business-use telephone lines (multi-line business telephone)
- Public telephone subscriber line
- PBX (private branch exchange)

Do not plug a telephone cable into the network port.

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Customizing Your VAIO Computer

This section briefly describes how to change the main settings of your VAIO computer. Among other things, you will learn how to use and customize the look of your Sony software and utilities, etc.

- **Setting the Password (page 91)**
- **Using Fingerprint Authentication (page 102)**
- **Using Trusted Platform Module (TPM) (page 127)**
- **Setting Up Your Computer with VAIO Central (page 134)**
- **Using the Power Saving Modes (page 135)**
- **Managing Power with VAIO Power Management (page 140)**
- **Changing the Performance Setting (page 143)**
- **Protecting the Hard Disk (page 144)**

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Setting the Password

In addition to the Windows password, you can use BIOS functions to set two types of passwords to protect your computer: power-on password and hard disk password.

Once you have set the power-on password, you will have to enter the password after the VAIO logo appears to start your computer. The power-on password will allow you to protect the computer from unauthorized access.

The hard disk password provides additional security for the data stored on your hard disk. If you set the hard disk password, no other users will be able to access the data without knowing the password, even if the hard disk is installed in another computer.

Adding the Power-on Password

The power-on password is provided to protect your computer from unauthorized access.

There are two types of the power-on password: machine password and user password. The machine password is provided for users with administrator rights on the computer to change all the setup options on the BIOS setup screen, as well as to start the computer. The user password is provided for other standard users to allow for changing some of the BIOS setup options, as well as starting the computer. To set the user password, you must first set the machine password.

!
Once you have set the power-on password, you cannot start your computer without entering the password. Make sure not to forget the password. Write down your password and keep it safe and private from other people.

If you forget the power-on password and need assistance to reset it, a password reset fee will be charged, and your computer may need to be sent in for depot service for password reset.

✍
If you have set the power-on password in conjunction with the fingerprint authentication functionality, you can substitute fingerprint recognition for password entry when turning on your computer. For more information, see **Using Fingerprint Authentication** **(page 102)**.

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To add the power-on password (machine password)

1. Turn on the computer.
2. Press the **F2** key when the VAIO logo appears.
   The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
3. Press the ← or → key to select **Security** to display the **Security** tab, select **Set Machine Password**, and then press the **Enter** key.
4. On the password entry screen, enter the password twice and press the **Enter** key.
   The password can be up to 32 alphanumeric characters (including spaces) long.
5. Select **Password when Power On** under **Security**.
   Press the space bar to change the setting from **Disabled** to **Enabled**.
6. Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.

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To add the power-on password (user password)

! Make sure you set the machine password before setting the user password.

1. Turn on the computer.
2. Press the **F2** key when the VAIO logo appears.
   The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
3. Enter the machine password for **Enter Password** and press the **Enter** key.
4. Press the ← or → key to select **Security** to display the **Security** tab, select **Set User Password**, and then press the **Enter** key.
5. On the password entry screen, enter the password twice and press the **Enter** key.
   The password can be up to 32 alphanumeric characters (including spaces) long.
6. Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.

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Changing/Removing the Power-on Password

To change or remove the power-on password (machine password)

1. Turn on the computer.
2. Press the **F2** key when the VAIO logo appears.
   The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
3. Enter the machine password for **Enter Password** and press the **Enter** key.
4. Press the ← or → key to select **Security** to display the **Security** tab, select **Set Machine Password**, and then press the **Enter** key.
5. On the password entry screen, enter the current password once and a new password twice, and then press the **Enter** key.
   To remove the password, leave the **Enter New Password** and **Confirm New Password** fields blank and press the **Enter** key.
6. Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.

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To change or remove the power-on password (user password)

1. Turn on the computer.
2. Press the **F2** key when the VAIO logo appears.
   The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
3. Enter the user password for **Enter Password** and press the **Enter** key.
4. Press the ← or → key to select **Security** to display the **Security** tab, select **Set User Password**, and then press the **Enter** key.
5. On the password entry screen, enter the current password once and a new password twice, and then press the **Enter** key.
   To remove the password, leave the **Enter New Password** and **Confirm New Password** fields blank and press the **Enter** key.
6. Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.

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Adding the Hard Disk Password

The hard disk password provides additional security for the data stored on your hard disk. If you enable the hard disk password, this adds an extra level of security.

When adding the hard disk password, you must set both the master and user passwords. The master password is provided for users with administrator rights on the computer to reset the user password on the BIOS setup screen. The user password is provided to lock your hard disk. Once you set the user password, you will have to enter the password along with the power-on password (if set), after the VAIO logo appears.

!
You cannot start your computer with the master password.

If you forget the master password or the keyboard fails, which is critical to password entry, no bypass is possible and the data stored on the hard disk will not be accessible. There is NO RESET of this password. You will have to replace the hard disk at your own expense and lose all the data stored on the original hard disk. Make sure to write down the master password and keep it safe and private from other people.

✍
If you have set the hard disk password in conjunction with the fingerprint authentication functionality, you can substitute fingerprint recognition for password entry when turning on your computer. For more information, see **Using Fingerprint Authentication** **(page 102)**.

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To add the hard disk password

1 Turn on the computer.

2 Press the **F2** key when the VAIO logo appears.
The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.

✍
If you have set the power-on password, enter your power-on password for **Enter Password**.

3 Press the ← or → key to select **Security** to display the **Security** tab, select **Hard Disk Password**, and then press the **Enter** key.
The password entry screen appears.

4 Select **Enter Master and User Passwords** and press the **Enter** key.

5 Select **Continue** on the warning screen and press the **Enter** key.

6 Enter the master password twice and press the **Enter** key.
The password should be up to 32 alphanumeric characters (including spaces) long.

7 Enter the user password twice and press the **Enter** key.
The password should be up to 32 alphanumeric characters (including spaces) long.

8 At the confirmation prompt, press the **Enter** key.

9 Press the **Esc** key.

10 Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

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Changing the Hard Disk Password

To change the hard disk password

1 Turn on the computer.

2 Press the **F2** key when the VAIO logo appears.
The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.

If you have set the power-on password, enter your power-on password for **Enter Password**.

3 Press the ← or → key to select **Security** to display the **Security** tab, select **Hard Disk Password**, and then press the **Enter** key.
The password entry screen appears.

4 Select **Change Master Password** or **Change User Password** and press the **Enter** key.

5 Enter the current password once and then a new password twice.

6 Press the **Enter** key.

7 Press the **Enter** key when the success message appears.

8 Press the **Esc** key.

9 Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

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Removing the Hard Disk Password

To remove the hard disk password

1 Turn on the computer.

2 Press the **F2** key when the VAIO logo appears.
The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.

If you have set the power-on password, enter your power-on password for **Enter Password**.

3 Press the ← or → key to select **Security** to display the **Security** tab, select **Hard Disk Password**, and then press the **Enter** key.
The password entry screen appears.

4 Select **Enter Master and User Password** and press the **Enter** key.

5 Enter the current password for **Enter Current Hard Disk Master Password** and press the **Enter** key, leaving everything else blank.

6 Press the **Enter** key when the success message appears.

7 Press the **Esc** key.

8 Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

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Adding the Windows Password

The Windows password comes in handy when you have to share a single computer with other people. By setting the Windows password, you can protect your user account from unauthorized access.

Entry of the Windows password will be prompted after you select your user account.

!
Make sure not to forget the password. Write down your password and keep it safe and private from other people.

✍
If you have set the Windows password in conjunction with the fingerprint authentication functionality, you can substitute fingerprint recognition for password entry when turning on your computer. For more information, see **Using Fingerprint Authentication** **(page 102)**.

To add the Windows password

1. Click **Start** and **Control Panel**.
2. Click the **User Accounts and Family Safety** icon.
3. Click the **User Accounts** icon.
4. Click **Create a password for your account** under **Make changes to your account**.
5. In the **New password** and **Confirm new password** fields, enter the password for your account.
6. Click **Create password**.

✍
See **Windows Help and Support** for more information on the Windows password.

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Changing/Removing the Windows Password

To change the Windows password

1 Click **Start** and **Control Panel**.
2 Click the **User Accounts and Family Safety** icon.
3 Click the **User Accounts** icon.
4 Click **Change your password**.
5 In the **Current password** field, enter your current password.
6 In the **New password** and **Confirm new password** fields, enter a new password.
7 Click **Change password**.

To remove the Windows password

1 Click **Start** and **Control Panel**.
2 Click the **User Accounts and Family Safety** icon.
3 Click the **User Accounts** icon.
4 Click **Remove my password**.
5 In the **Current password** field, enter the current password that you want to remove.
6 Click **Remove password**.

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Using Fingerprint Authentication

Your computer is equipped with a fingerprint sensor to provide you with additional convenience. A small horizontal bar located at the lower right of the keyboard is the sensor of the fingerprint reader and will be referred to as the fingerprint sensor hereinafter.

Once you have registered your fingerprint(s), the fingerprint authentication functionality offers:

- A substitute for password entry
  You can log onto your password-protected system without entering the power-on, hard disk, and Windows passwords. If you share a computer with other people, you can skip user selection as well.
- Quick Web site access
  Once you have registered your user information (user accounts, passwords, etc.) for Web sites in the password bank, you can substitute fingerprint authentication for entering required information and access the password-protected Web sites.
- Access to the data in the encrypted (locked) archive
  You can unlock encrypted archives that you created with the File Safe feature to access the files and folders in the archive by swiping your finger across the fingerprint sensor or entering the backup password you specified encryption.
- Quick application access
  Once you have assigned an application to your finger, you can then swipe the finger across the fingerprint sensor to launch the assigned application.

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Precautions on Using Fingerprint Authentication

- The fingerprint authentication technology does not assure complete user authentication or complete protection of your data and hardware.
  Sony assumes no liabilities for any problems and damages arising out of your use of or inability to use the fingerprint sensor.
- The fingerprint recognition rate depends on your operating conditions and varies among individuals as well.
- Be sure to make a backup copy of the data stored on the hard disk, especially in the encrypted archives created with the File Safe feature, before sending your computer for repair.
  Sony assumes no liabilities for any loss or modification of your data that might have occurred during the course of repair.
- In case the hard disk has to be initialized, for example after the repair work, the fingerprint templates will be lost. You will have to enroll them all over again.
- The maintenance and management of data concerning fingerprint authentication must be carried out at your own risk. Sony assumes no liabilities for any defects arising out of your data maintenance and management.
- When enrolling your fingerprint(s), keep the following in mind:
  - Enroll more than one fingerprint in case of inability to recognize the fingerprint due to injury.
  - You may not be able to enroll your fingerprint(s) due to some biological factors.
  - Up to 10 fingerprints can be enrolled per person.
    Note that up to 21 fingerprints can be enrolled for logging onto your system using the Power-on Security feature.

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- When swiping your finger across the fingerprint sensor, keep the following in mind:
  - Place your fingertip flat in the center of the fingerprint sensor.
  - Scan your fingerprint from the top joint of the finger to the fingertip.
  - Swipe your finger perpendicularly across the fingerprint sensor.
  - Keep your finger in contact with the fingerprint sensor while swiping.
  - Let the fingerprint sensor take about one second to scan your fingerprint.
- It may be hard to enroll or recognize your fingerprint if your finger is:
  - dry or wet
  - wrinkled
  - injured
  - dirty
- The soiled fingerprint sensor may cause poor recognition performance.
  - Wipe off the fingerprint sensor regularly with a soft cloth.
  - Use a lens cleaning cloth when the fingerprint sensor is extremely soiled.
  - Blow off dust with an air blower or a soft brush.

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Enrolling a Fingerprint

To use the fingerprint authentication functionality, you must enroll your fingerprint(s) in your computer.

✍
Set the Windows password on your computer before enrollment. See **Adding the Windows Password** **(page 100)** for the detailed instructions.

To enroll a fingerprint

!
Up to 10 fingerprints can be enrolled for each user and up to 21 fingerprints can be enrolled for logging onto your system using the Power-on Security feature. You can also select the finger of which fingerprint you want to use for the Power-on Security feature later.

1. Click **Start**, **All Programs, Protector Suite QL**, and **Control Center**.
   The **Fingerprint Control Center** window appears.
2. Click **Fingerprints** and **Initialize**.
3. Read the license agreement, select **I Accept the terms of the License Agreement**, and click **OK**.
   The **Welcome** window appears.
4. Click **Next**.
   The **Finish** window appears.
5. Make sure that **Enrollment to the hard disk** is selected and click **Finish**.

✍
Your computer does not support a biometric device.

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6 Click **Next**.
The **Password** window appears.

If the Windows password is not set on your computer, password registration will be prompted.
1 Click **Yes** on the prompt window.
2 Enter your password twice and click **OK**.

7 Enter the Windows password and click **Next**.
The **Enrollment Hints** window appears.

8 Select the **Run interactive tutorial** check box and click **Next**.
The **Fingerprint Tutorial** window appears.

9 Read the tutorial information and click **Next**.

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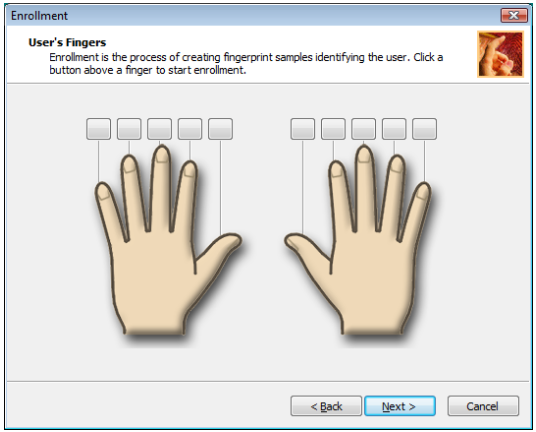
10 Swipe your finger across the fingerprint sensor four times to perform a swipe test, and then click **Next**. The **Enrollment** window appears.


Enrollment
User's Fingers
Enrollment is the process of creating fingerprint samples identifying the user. Click a button above a finger to start enrollment.
< Back
Next >
Cancel

✍ See **To scan a fingerprint** **(page 109)** for the scan procedure.

Swipe the same finger for the swipe test.

If you fail a swipe test four times, click **Try again** and perform the swipe test again.

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11 Click a button above a finger of which fingerprint you want to enroll.

12 Swipe the finger across the fingerprint sensor three times.

13 Click **Finish**.

14 Click **Close**.

✍
To enroll more fingerprints, repeat steps 11 and 12 above. It is recommended you enroll more than two fingerprints.

To add or edit fingerprints

1 Click **Start**, **All Programs, Protector Suite QL**, and **Control Center**.
The **Fingerprint Control Center** window appears.

2 Click **Fingerprints** and **Enroll or Edit Fingerprints**.
The **Welcome** window appears.

3 Click **Next**.

4 Enter the Windows password and click **Next**.

✍
You can substitute fingerprint authentication for the Windows password entry. Swipe the finger with the enrolled fingerprint across the fingerprint sensor.

5 Go to step 8 in **To enroll a fingerprint** **(page 105)** and follow the rest of the procedures.

✍
To add a fingerprint, click a button above a finger of which fingerprint you have not yet enrolled in step 11 in **To enroll a fingerprint** **(page 105)**. To change the enrolled fingerprint, click a button above a finger with the enrolled fingerprint, remove the fingerprint, and enroll the desired fingerprint again.

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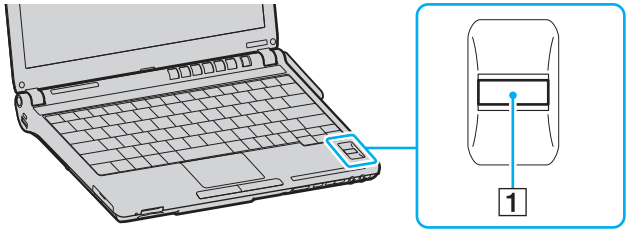
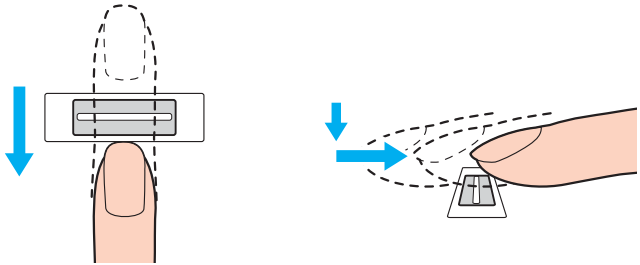
To scan a fingerprint

1 Place the top joint of your finger on the fingerprint sensor (1).



2 Swipe your finger perpendicularly across the fingerprint sensor.



!
Place your fingertip flat in the center of the fingerprint sensor.

Scan your fingerprint from the top joint of the finger to the fingertip.

Keep your finger in contact with the fingerprint sensor while swiping.

Fingerprint enrollment may fail if you move your finger too fast or too slow. Let the fingerprint sensor take about one second to scan your fingerprint.

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Logging Onto Your System

To use the fingerprint authentication functionality in place of password entry to log onto your system, you need to set the power-on, hard disk, and Windows passwords and configure your computer for fingerprint authentication.

For setting the power-on, hard disk, and Windows passwords, see **Setting the Password** **(page 91)**.

To log onto Windows

If your fingerprints are enrolled for your user account, you will be able to substitute fingerprint authentication for password entry when logging onto Windows.

1 Swipe the finger with the enrolled fingerprint across the fingerprint sensor when the Windows log-on window appears. Windows launches.

✍
You can log onto your user account just by swiping the finger with the enrolled fingerprint even if your computer is shared by multiple users.

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To enable the Power-on Security feature

If your fingerprints are enrolled for the power-on password or hard disk password, you will be able to substitute fingerprint authentication for password entry when starting your computer.

1. Click **Start**, **All Programs**, **Protector Suite QL**, and **Control Center**.
   The **Fingerprint Control Center** window appears.
2. Click **Settings** and **Power-on Security**.
   The **Power-on Security** window appears.

   ✍
   The **Power-on Security** option is not displayed if you have not set the power-on and hard disk passwords in advance.
3. Select the **Enable power-on security using fingerprints** check box and click **OK**.
4. Click **Fingerprint** and **Enroll or Edit Fingerprints**.
   The **Welcome** window appears.
5. Click **Next**.
6. Enter the Windows password and click **Next**.
7. Click to cancel the **Run interactive tutorial** check box and click **Next**.

   ✍
   The **Power-on Security** message box appears if the power-on fingerprint security memory is not full.
8. Click a button above the finger of which fingerprint you want to use for the Power-on Security feature and **Next**.

   ✍
   If the Power-on Security memory contains the enrolled fingerprints, no buttons are displayed on the **Power-on** row.
9. Click **Finish**.

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To log onto the system using the Power-on Security feature

1 Turn on the computer.
The authentication window appears following the VAIO logo.

2 Swipe the finger with the enrolled fingerprint across the fingerprint sensor.
Windows launches.

✍
Alternatively, you can press the **Esc** key and enter your password on the keyboard.

Up to 21 fingerprints can be enrolled for logging onto your system using the Power-on Security feature.

To exclude fingerprints from authentication with the Power-on Security feature

Once the Power-on Security feature has been enabled, any additional fingerprints you enroll will be used for fingerprint authentication with the feature. To exclude such fingerprints from authentication, follow these steps:

✍
You need to set the power-on and hard disk passwords and enable the Power-on Security feature in advance to exclude fingerprints.

1 Click **Start**, **All Programs**, **Protector Suite QL**, and **Control Center**.
The **Fingerprint Control Center** window appears.

2 Click **Settings** and **Power-on Security**.
The **Power-on Security** window appears.

✍
The **Power-on Security** option is not displayed if you have not set the power-on and hard disk passwords in advance.

3 Select the finger of which fingerprint you exclude and click **Remove**.

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Using the Password Bank

Once you have registered your user information (user accounts, passwords, etc.) for Web sites in the password bank, you can substitute fingerprint authentication for entering required information and access the password-protected Web sites.

Adding an Entry to the Password Bank

To access a password-protected Web site using the fingerprint authentication functionality, you need to add a password bank entry for the Web site.

To add an entry to the password bank

1. Visit the desired password-protected Web site to display the user account and password entry window.
2. Enter your user information (user account, password, etc.).
3. Swipe the finger with the enrolled fingerprint across the fingerprint sensor to display the menu.
4. Select **Register**.
5. Click **Continue** on the displayed window.
   Upon completion, a message balloon appears at the title bar.
   To view or edit the entry, click **Registration Details** on the message balloon.

   !
   Never add TPM passwords (see **Using Trusted Platform Module (TPM)** **(page 127)**) to the password bank.

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Using a Password Bank Entry to Access a Web Site

Once you have added an entry to the password bank, you can use it to access the corresponding password-protected Web site.

To access a password-protected Web site

1. Visit the desired password-protected Web site to display the user account and password entry window.
   A message balloon appears to indicate that you have a password bank entry for the site.
2. Swipe the finger with the enrolled fingerprint across the fingerprint sensor.
3. Click **Yes** on the confirmation window.
   If a security warning window appears, click **Yes** or **OK** to proceed.

✍
You can always type your user information that has been registered in the password bank to access password-protected Web sites.

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Importing/Exporting Password Bank Entries

You can export/import entries to/from the password bank for a backup or recovery purpose.

To export an entry

1. Click **Start**, **All Programs**, **Protector Suite QL**, and **Control Center**.
   The **Fingerprint Control Center** window appears.
2. Click **Settings** and **User Settings**.
3. Swipe the finger with the enrolled fingerprint across the fingerprint sensor.
   The **User Settings** window appears.
4. Click the **Registrations** tab.
5. Select the desired entry name from the list and click **Export**.
6. Enter a file name and click **Save**.
7. Enter a password twice and click **OK**.
8. Click **OK**.

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To import an entry

1. Click **Start**, **All Programs**, **Protector Suite QL**, and **Control Center**.
   The **Fingerprint Control Center** window appears.
2. Click **Settings** and **User Settings**.
3. Swipe the finger with the enrolled fingerprint across the fingerprint sensor.
   The **User Settings** window appears.
4. Click the **Registrations** tab.
5. Click **Import**.
6. Select an exported file and click **Open**.
7. Enter the password that you used for export and click **OK**.
8. Click **OK**.

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Using the File Safe Feature

With the File Safe feature, you can create an encrypted archive to include a file or folder for protection against unauthorized access. The encrypted archive can be decrypted or unlocked for included file/folder access by swiping your finger across the fingerprint sensor or entering the backup password you specified for encryption.

To create a new encrypted archive to include a file or folder

1. Right-click the desired file or folder and select **Add to new encrypted archive**.
2. Enter the archive name and the backup password and click **OK**.
   The encryption process starts and a message will appear upon completion.
3. Select **Delete original files** or **Keep original files**, depending on whether you want to remove or retain the original file or folder.

✍
The archive extension will be *.uea for the archive including encrypted multiple files or folders or *.ueaf for the archive including a single encrypted file.

To add a file or folder to the existing encrypted archive

1. Right-click the desired file or folder and select **Add to existing encrypted archive**.
2. Select the archive (*.uea) to which you want add the file or folder and click **Open**.
3. Swipe the finger with the enrolled fingerprint across the fingerprint sensor.
   The process to add the file or folder to the archive starts and a message will appear upon completion.
4. Select **Delete original files** or **Keep original files**, depending on whether you want to remove or retain the original file or folder.

✍
If the archive is unlocked, you can add files and folders to the archive by simple drag-and-drop operations.

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To unlock the encrypted archive

1 Right-click the desired archive and select **Unlock** from the menu.

2 Swipe the finger with the enrolled fingerprint across the fingerprint sensor.

✍ Unlocking the archive enables you to access the files or folders included in the archive.

To lock the encrypted archive

1 Right-click the desired archive and select **Lock** from the menu.

✍ For more information, see the help file on the **Protector Suite QL** software.

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Using the Application Launcher

The application launcher feature is available on your computer for launching your preferred application (executable file) that is assigned to one of your fingers with the enrolled fingerprint. Once you have assigned an application to your finger, you can launch the assigned application simply by swiping your finger across the fingerprint sensor.

Assigning an Application to Your Finger

To use the application launcher feature, you must assign an application to the enrolled fingers in advance.

To assign an application to your finger

1. Click **Start**, **All Programs**, **Protector Suite QL**, and **Control Center**.
   The **Fingerprint Control Center** window appears.
2. Click **Settings** and **User Settings**.
3. Swipe the finger with the enrolled fingerprint across the fingerprint sensor.
   The **User Settings** window appears.
4. Click the **Applications** tab.
5. Click **Add**.

   !
   To add an assignment, you need at least two enrolled fingers left unassigned.

   To display the menu, you need at least one enrolled finger kept unassigned.
6. Select one of your enrolled fingers and assign an application and click **OK**.

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Launching an Application with Your Finger

Swipe your finger with your desired application assignment across the fingerprint sensor to launch the corresponding application.

Swiping the finger with no application assignment across the fingerprint sensor will display the menu.

Changing an Application Assignment to Your Finger

To change an application assignment to your finger

1. Click **Start**, **All Programs**, **Protector Suite QL**, and **Control Center**.
   The **Fingerprint Control Center** window appears.
2. Click **Settings** and **User Settings**.
3. Swipe the finger with the enrolled fingerprint across the fingerprint sensor.
   The **User Settings** window appears.
4. Click the **Applications** tab.
5. Select the desired finger and click **Edit**.
6. Change its assignment and click **OK**.

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Removing an Application Assignment to Your Finger

To remove an application assignment to your finger

1. Click **Start**, **All Programs**, **Protector Suite QL**, and **Control Center**.
   The **Fingerprint Control Center** window appears.
2. Click **Settings** and **User Settings**.
3. Swipe the finger with the enrolled fingerprint across the fingerprint sensor.
   The **User Settings** window appears.
4. Click the **Applications** tab.
5. Select the desired finger and click **Delete**.
6. Click **OK**.

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Using Fingerprint Authentication with the TPM

With the TPM data encryption feature, using fingerprint authentication can strengthen computer security. For instructions on how to use the TPM, see **Using Trusted Platform Module (TPM)** **(page 127)**.

To use fingerprint authentication with the TPM, your computer needs to be equipped with both a fingerprint sensor and the TPM. See the online **Specifications** to find whether your model is equipped with them.

!
If you use fingerprint authentication with the TPM, it may take longer for you to log onto your system or you need to enter the Personal Identification Number (PIN) when logging onto Windows depending on the settings. In addition, if you change the settings for the TPM or the TPM fails, you may not be able to use the fingerprint authentication functionality.
Note that using fingerprint authentication with the TPM has such drawbacks. Sony assumes no liabilities for any problems and damages arising out of your use of the TPM and the maintenance and management of fingerprint authentication data that you carried out at your own risk.

Before enabling the TPM

To use fingerprint authentication along with the TPM, you need to install and initialize the TPM software and customize the settings yourself first. For more information on how to install and initialize the software, see **Configuring the TPM** **(page 132)**.

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Initializing the TPM

!
To initialize the TPM software, you need to log onto your computer as a user with administrator rights.

1. Click **Start**, **All Programs**, **Protector Suite QL**, and **Control Center**.
   The **Fingerprint Control Center** window appears.
2. Click **Elevate administrative privilege for user**.
   The window closes and reappears.
3. Click **Settings** and **System Settings**.
   The **Protector Suite Settings** window appears.
4. Click **Reinitialize TPM** on the **TPM** tab.
   The **Advanced Security Initialization Wizard** window appears.
5. Click **Next**.
6. Upon completion, click **Finish**.

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Customizing the TPM settings

1 Click **Start**, **All Programs**, **Protector Suite QL**, and **Control Center**.
The **Fingerprint Control Center** window appears.

2 Click **Fingerprints** and **Enroll or Edit Fingerprints**.
The **Welcome** window appears.

3 Click **Next**.

4 Enter the Windows password and click **Next**.

5 Click **Next**.
The **Enrollment** window appears.

6 Click **Next**.
The **Advanced Security** window appears.

7 Select the **Enable Advanced Security for the current user** check box.

8 Read the information about the type under **Advanced Security type** and select the desired type.

9 Set the backup password.

! You can skip this step. However, if you do not set the password, you may lose data when the TPM fails, and if you set the password, the security level is decreased. Be sure to keep it safe and private from other people.

10 After setting the password, click **Next**.
The **Finish** window appears.

11 Click **Finish**.

✍ The **Create PIN** window asks you to set the PIN if you select **TPM Key with PIN** in step 8 and click **OK**.

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Logging onto Windows

1 Wait until a message **TPM Cryptography in progress** closes on the Windows log-on screen.

2 Swipe the finger with the enrolled fingerprint across the fingerprint sensor.

3 Enter the PIN if you set it.
Windows launches.

✍
You can log onto your user account just by swiping the finger with the enrolled fingerprint even if your computer is shared by multiple users.

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Erasing the Enrolled Fingerprints

Before disposing of your computer or transferring it to a third person, it is strongly recommended you erase the fingerprint data enrolled on the fingerprint sensor after erasing the data stored on your hard disk.

To erase the enrolled fingerprints

1. Turn on the computer.
2. Press the **F2** key when the VAIO logo appears.
   The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
3. Press the ← or → key to select **Security** to display the **Security** tab.
4. Press the ↓ key to select **Clear Fingerprint Data** and press the **Enter** key.
   The fingerprint data enrolled on the fingerprint sensor is erased automatically after your system restarts.

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Using Trusted Platform Module (TPM)

The embedded Trusted Platform Module (TPM) provides your computer with basic security functions. In combination with the TPM, you can encrypt and decrypt your data to strengthen computer security against inappropriate access.

TPMs are defined by Trusted Computing Group (TCG) and also called security chips.

Precautions on Using the TPM

- Although your computer is provided with the latest TPM security functions, these functions do not assure complete protection of your data and hardware. Sony assumes no liabilities for any problems and damages arising out of your use of the functions.
- After you have installed the Infineon TPM Professional Package, you need to set a few TPM passwords on your computer. Without these passwords, you will not be able to restore any TPM-protected data. Make sure to write down the passwords and keep them safe and private from other people.
- Make sure to make backup copies of the latest emergency recovery archive file, emergency recovery token file, password reset token file, and personal secret file and keep them safe and private from other people before sending your computer for repair. The data stored in the TPM that is embedded on the motherboard may be lost or corrupted during the course of repair.
- During the course of repair, the TPM may be replaced even if there are no problems with the modules. In such a case, use the backup copies of the emergency recovery archive file, emergency recovery token file, password reset token file, and personal secret file to restore the TPM configuration.
- Make sure to make a backup copy of the data stored on the hard disk before sending your computer for repair. The hard disk may be initialized and returned after the repair work and, in such a case, you will not be able to restore the data on the hard disk using the backup copies of the emergency recovery archive file, emergency recovery token file, password reset token file, and personal secret file.

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- Make sure you set up the automatic backup operations after completing the TPM initialization wizard. If the window containing the **Run automatic backup now** check box is displayed after the setup, select the check box and update the backup files. The restore process using the backup files may fail if you do not set up the automatic backup operations.
- The maintenance and management of TPM-protected data must be carried out at your own risk. Sony assumes no liabilities for any defects arising out of your data maintenance and management.

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Important Notice

- Do not encrypt files containing keys to be used for encryption and folders including such files.
  Encrypting the files in the folders containing basic user keys and others, using the Encrypting File System (EFS) will disable you to launch your TPM software and decrypt the encrypted data in the following cases:
  - The TPM software has been installed.
  - The platform has been initialized.
  - The EFS functionality has been enabled in user initialization process.

  With the default settings, the files in the folders below cannot be encrypted because they have system attributes. Do not change the system attributes of the files in the folders below.

  !
  The following folders are invisible by default.

  - Folders containing basic user keys and others
    C:\<username>\All Users\Infineon\TPM Software 2.0\BackupData
    C:\<username>\All Users\Infineon\TPM Software 2.0\PlatformKeyData
    C:\<username>\All Users\Infineon\TPM Software 2.0\RestoreData
    (C:\<username>\All Users is a shortcut to C:\ProgramData.)
    C:\<username>\<account>\AppData\Roaming\Infineon\TPM Software 2.0\UserKeyData

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- Do not encrypt the following archive, backup, or token files. There will be no way to restore them if you carelessly encrypt them.
  Sony assumes no liabilities for any troubles and damages arising out of your careless encryption of the following files and folders including them.
  - Automatic backup file
    Default file name: SPSystemBackup.xml
    Default path: None (Clicking **Browse** displays the **<userfolder>\Documents\Security Platform** window.)
  - Storage folder for automatic backup data
    Default file name: SPSystemBackup
    The folder is created as the subfolder for the SPSystemBackup.xml file.
  - Token file for decryption
    Default file name: SPEmRecToken.xml
    Default path: Removable media (FD, USB memory, etc.)
  - Key and certificate backup file
    Default file name: SpBackupArchive.xml
    Default path: None (Clicking **Browse** displays the **<userfolder>\Documents\Security Platform** window.)
  - PSD backup file
    Default file name: SpPSDBackup.fsb
    Default path: None (Clicking **Browse** displays the **<userfolder>\Documents\Security Platform** window.)

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- Do not encrypt the following password reset token or secret files. There will be no way to reset the password if you carelessly encrypt them.
  Sony assumes no liabilities for any troubles and damages arising out of your careless encryption of the following files and folders including them.
  - Password reset token file
    Default file name: SPPwdResetToken.xml
    Default path: Removable media (FD, USB memory, etc.)
  - Password reset secret file
    Default file name: SPPwdResetSecret.xml
    Default path: Removable media (FD, USB memory, etc.)

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Configuring the TPM

To use the embedded TPM, you need to:

1 Enable the TPM on the BIOS setup screen.

2 Install the Infineon TPM Professional Package.

3 Initialize and configure the TPM.

Enabling the TPM on the BIOS setup screen

To enable the TPM

1 Turn on your computer.

2 Press the **F2** key when the VAIO logo appears.
The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.

3 Press the ← or → key to select **TPM State** and then select **Enabled** for **Change TPM State**.

4 Press the ← or → key to select **Exit** and then **Exit Setup**; and press the **Enter** key.

5 After your system restarts, click **Execute** in the **Physical Presence Operations** window.

!
Before enabling the TPM, make sure to set the power-on and hard disk passwords to protect against unauthorized modification of the TPM configuration.

If the TPM is enabled, it will take longer before the VAIO logo appears due to security checks at computer startup.

✍
You can also disable the TPM and clear the TPM configuration on the BIOS setup screen. Note that you will not be able to access any TPM-protected data if you clear the TPM ownership. Before clearing the TPM configuration, make sure to make backup copies of the TPM-protected data.

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Installing the Infineon TPM Professional Package

Read the Readme.txt in the **C:\Infineon\Readme** folder. Then, double-click **C:\Infineon\setup.exe** to install the package.

To install this package, you must have administrator rights on the computer.

!
You need to set a few passwords while installing Infineon TPM Professional Package. Without these passwords, you will not be able to restore any TPM-protected data or backup files. Be sure to write down the passwords and keep them safe and private from other people.

Initializing and configuring the TPM

See the online documentation for detailed information. To open the documentation, click **Start**, **All Programs**, **Infineon Security Platform Solution**, and **Help**.

!
The maintenance and management of TPM-protected data must be carried out at your own risk. Sony assumes no liabilities for any defects arising out of your data maintenance and management.

After completing the TPM initialization wizard, be sure to follow these steps to set up the automatic backup operations.

1 Right-click the TPM icon on the taskbar and select **Manage Security Platform** with the Windows logo from the menu.

2 Click the **Backup** tab and **Configure**.

3 Specify the settings, such as the time to initiate the automatic backup operations.

If the window containing the **Run automatic backup now** check box is displayed after the setup, select the check box and update the backup files. The restore process using the backup files may fail if you do not set up the automatic backup operations.

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Setting Up Your Computer with VAIO Central

The **VAIO Central** utility allows you to consult system information and specify preferences for system behavior.

To use VAIO Central

1. Click **Start**, **All Programs**, and **VAIO Central**.
   The **VAIO Central** window appears.
2. Click the **System Information** tab.
3. Select the desired control item and change the settings.
4. Once finished, click **OK**.
   The setting of the desired item has been changed.

✍
Some of the control items will not be visible if you open **VAIO Central** as a standard user.

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Using the Power Saving Modes

When you use a battery pack as the power source for your computer, you can take advantage of power management settings to conserve battery life. In addition to the normal operating mode, which allows you to turn off specific devices, your computer has two distinct power saving modes: Sleep and Hibernate. When using battery power, you should be aware that the computer will automatically enter Hibernate mode if the remaining battery charge becomes short, regardless of the power management setting you select.

! If the battery level falls below 10 percent, you should either attach the AC adapter to recharge the battery pack or shut down your computer and install a fully charged battery pack.

Using Normal Mode

This is the normal state of the computer when it is in use. The green power indicator light is on in this mode. To save power while not working, you can turn off a specific device such as the LCD screen or the hard disk.

✍ You can change the memory configuration during Normal mode. See **Changing the Performance Setting** **(page 143)**.

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Using Sleep Mode

Sleep mode turns off the LCD screen and places the hard disk and the CPU into a low power consumption mode. The umber power light flashes in this mode.

To activate Sleep mode

Click **Start**, the arrow next to the **Lock** button, and **Sleep**.

To return to Normal mode

Press any key.

!
If you press and hold the power button for more than four seconds, your computer will turn off automatically. You will lose any unsaved data.

✍
When your computer is in Sleep mode, you cannot insert a disc.

Your computer comes out of Sleep mode quicker than out of Hibernate mode.

Sleep mode uses more power than Hibernate mode.

You can use **VAIO Central** to configure your computer to return to Normal mode when you open the LCD screen lid. This power resuming preference will be lost if you remove both the AC adapter and the battery pack. See **Setting Up Your Computer with VAIO Central** **(page 134)**.

!
If the battery runs down while your computer is in Sleep mode, you will lose any unsaved data. Going back to the previous work state is impossible. To avoid loss of data, you should save your data frequently.

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If the computer is not used for 25 minutes, it will enter Sleep mode. To avoid this, you can change the Sleep mode settings.

To change the Sleep mode settings

1. Right-click the power status icon on the taskbar and select **Power Options**.
2. Click **Change plan settings** under the current power plan.
3. Change the time to put the computer to sleep and click **Save Changes**.

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Using Hibernate Mode

In Hibernate mode, the state of the system is saved on the hard disk and power is turned off. Even when the battery runs down, no data will be lost. The power indicator light is off in this mode.

To activate Hibernate mode

Press the **Fn**+**F12** keys.

The **Hibernating** screen appears and the computer enters Hibernate mode.

Alternatively, you can click **Start**, the arrow next to the **Lock** button, and **Hibernate** to place the computer to Hibernate mode.

To return to Normal mode

Press the power button.

The computer returns to its previous state.

!
If you press and hold the power button for more than four seconds, your computer will turn off automatically.

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✍
If you do not use your computer for a long period of time, place the computer into Hibernate mode. This power saving mode saves you the time of shutting down or resuming.

When your computer is in Hibernate mode, you cannot insert a disc.

Hibernate mode requires more time than Sleep mode to be activated.

It takes more time to return to Normal mode from Hibernate mode than from Sleep mode.

Hibernate mode uses less power than Sleep mode.

You can use **VAIO Central** to configure your computer to return to Normal mode when you open the LCD screen lid. This power resuming preference will be lost if you remove both the AC adapter and the battery pack. See **Setting Up Your Computer with VAIO Central** **(page 134)**.

!
Do not move your computer before its power indicator light turns off.

The alarm and timer settings do not work in Hibernate mode. They will not automatically bring your computer back into Normal mode.

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Managing Power with VAIO Power Management

Power management helps you set up power schemes for running on AC power or batteries to suit your requirements for power consumption.

VAIO Power Management is a software application developed exclusively for VAIO computers. With this software application, you can enhance the Windows power management functions to ensure better operations of your computer and longer battery life. For more information on **VAIO Power Management**, see the help file on the **VAIO Power Management** software.

Activating VAIO Power Management

When you start the computer, a power status icon appears on the taskbar. This icon indicates what kind of power source you are using at that time, for example, AC power. Click this icon to display the window, showing your power status.

VAIO Power Management functionalities are added to the Windows **Power Options Properties**.

To activate VAIO Power Management

1. Right-click the power status icon on the taskbar and select **Power Options**.
2. Click **Change plan settings** under the current power plan.
3. Click **Change advanced power settings**.
   The **Power Options** window appears.
4. Select the **VAIO Power Management** tab.

To restore the default settings

1. On the **VAIO Power Management** tab, click **Advanced**.
   The **VAIO Power Management** window appears.
2. Follow the on-screen instructions to change the settings.

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Activating VAIO Power Management Power Schemes

VAIO Power Management provides several predefined power schemes. Each power scheme consists of a group of power management settings that are designed to meet specific power management goals, ranging from maximum power management to no power management.

To activate a VAIO Power Management power scheme

1. Right-click the power status icon on the taskbar and select **Power Options**.
2. Select a power plan.
   The power scheme has been activated.

   If necessary, you can change advanced power settings. Follow these steps:
3. Click **Change plan settings** under the current power plan.
4. Click **Change advanced power settings**.
5. Select the **VAIO Power Management** tab.
   You can change the items in the list.
6. Click **OK**.

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VAIO Power Management Viewer

To start VAIO Power Management Viewer

Click on the **VAIO Power Management** tab.

Alternatively, you can use **VAIO Central** to start **VAIO Power Management Viewer**. Double-click the **Power Management** folder on the **System Information** tab in the **VAIO Central** window, and then double-click the **VAIO Power Management Viewer** icon. For launching **VAIO Central**, see **Setting Up Your Computer with VAIO Central** **(page 134)**.

To change the power scheme

Select the desired power scheme from the drop-down list on **VAIO Power Management Viewer**.

To view performance with the power scheme modified with VAIO Power Management

When both **VAIO Power Management** and **VAIO Power Management Viewer** are running, **VAIO Power Management Viewer** shows performance with the power scheme that was modified with **VAIO Power Management**.

✍
Use **VAIO Power Management** to set up or modify the power scheme.

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Changing the Performance Setting

You can change the memory configuration that affects power consumption during Normal mode.

To change the performance setting

1. Click **Start**, **All Programs**, and click **VAIO Central**.
   The **VAIO Central** window appears.
2. Double-click **Power Management** on the **System Information** tab and then **Performance**.
3. Select **Memory bus: 400 MHz Priority is given to saving power**.
   By default, **Memory bus: 400 MHz Priority is given to saving power** is selected.
4. Click **OK**.
5. At the confirmation prompt, click **Yes**.

!
To activate the change, you must restart your computer.

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Protecting the Hard Disk

Your computer has the **VAIO HDD Protection** utility preinstalled for customizing your settings for protecting your hard disk drive against shock hazards. You can select the sensitivity level of the built-in shock sensor to set the appropriate protection level.

Activating VAIO HDD Protection

To protect your hard disk drive against shock hazards, you must first activate **VAIO HDD Protection**.

To activate VAIO HDD Protection

1. Click **Start**, **All Programs**, and **VAIO Central**.
2. Click **Security** on the **Categories** tab and double-click **Hard Disk Drive Protection Settings**.
   The setup window appears.
3. Select the **Activate hard disk drive protection** check box.
4. Select one of the desired sensitivity level.
5. Click **OK**.
   For more information, click **Help** on the setup window to open the help file.

!
VAIO HDD Protection is designed to minimize possibilities of damage to hard disk drives and user data. It does not assure 100% data protection under any circumstances.

Hard disk drive protection is disabled before Windows launches and during a shift to Hibernate or Sleep mode, Instant Mode, system recovery, and system shutdown.

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Upgrading Your VAIO Computer

Your VAIO computer and memory modules use high precision components and electronic connectors technology. To avoid invalidation of the warranty during your product warranty period, we recommend that:

- You contact your dealer to install a new memory module.
- You do not install it yourself, if you are not familiar with upgrading memory on a computer.
- You do not touch the connectors or open the memory module compartment cover.

For the type of module and amount of memory installed on your model, see the online **Specifications**.

For assistance, contact an authorized Sony Service Center. To find the nearest center or agent, see **Sony Support Information** **(page 203)** or visit the Sony online support Web site.

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Adding and Removing Memory

If you want to expand the functionality of your computer, you can increase the memory by installing optional memory modules. Before you upgrade your computer's memory, read the notes and procedures in the following pages. The number of available slots depends on the configuration of your model.

Notes on adding/removing memory modules

- Be careful when changing memory. Improper installation of memory modules may cause damage to your system. This damage may void your manufacturer's warranty.
- Only use memory modules that are compatible with your computer. If a memory module is not detected by the computer or the Windows operating system becomes unstable, contact your sales dealer or the manufacturer of your memory module.
- Electrostatic discharge (ESD) can damage electronic components. Before touching a memory module, ensure the following:
  - The procedures described in this document assume familiarity with the general terminology associated with personal computers and with the safety practices and regulatory compliance required for using and modifying electronic equipment.
  - Turn off your computer and disconnect it from its power source (that is, battery pack or AC adapter) and from any telecommunication links, networks, or modems before you remove any cover or panel from the computer. Failure to do so may result in personal injury or equipment damage.
  - ESD can damage memory modules and other components. Install the memory module only at an ESD workstation. If such a station is not available, do not work in a carpeted area, and do not handle materials that produce or hold static electricity (cellophane wrappers, for example). Ground yourself by maintaining contact with an unpainted metal portion of the chassis while performing the procedure.
  - Do not open the memory module package before you are ready to change the module. The package protects the module from ESD.

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- Use the special bag delivered with the memory module or wrap the module in aluminum foil to protect it from ESD.
- Introducing any liquids, foreign substances, or objects into the memory module slots or other internal components of your computer will result in damage to the computer and any repair costs will not be covered by the warranty.
- Do not place the memory module in a location subject to:
  - Heat sources such as radiators or air ducts
  - Direct sunlight
  - Excessive dust
  - Mechanical vibration or shock
  - Strong magnets or speakers that are not magnetically shielded
  - Ambient temperature of more than 95°F (35°C) or less than 41°F (5°C)
  - High humidity
- Handle the memory module with care. To avoid injuries to your hands and fingers, do not touch the edges of the components and circuit boards inside your computer.

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Removing and Installing a Memory Module

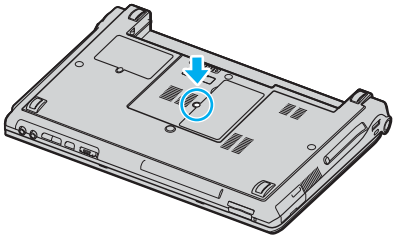
To change or add a memory module

1 Shut down the computer and disconnect all peripheral devices.

2 Unplug the computer and remove the battery pack.

3 Wait until the computer cools down.

4 Unscrew the screw (indicated by the arrow below) on the bottom of the computer and remove the memory module compartment cover.



5 Touch a metal object (such as the connector panel on the back of the computer) to discharge static electricity.

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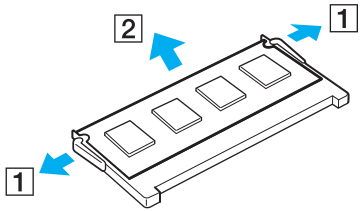
6 Remove the memory module:

- ❑ Pull the latches in the direction of the arrows (1).
  The memory module is released.



- ❑ Make sure that the memory module tilts up and then pull it out in the direction of the arrow (2).

7 Remove the new memory module from its packaging.

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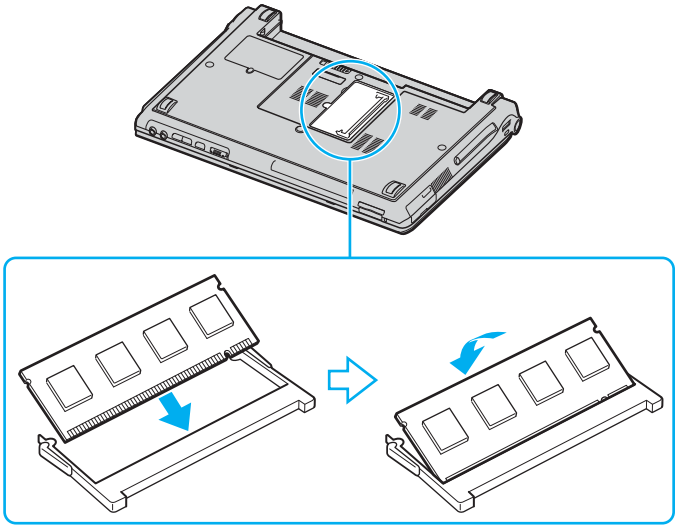
8 Slide the memory module into the memory module slot and push it in until it clicks into place.



!
Do not touch any other components on the motherboard.

Make sure to insert the memory module edge with a notch into the memory module slot.

9 Replace the memory module compartment cover.

10 Tighten the screw on the bottom of the computer.

11 Reinstall the battery pack and turn on the computer.

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Viewing the Amount of Memory

To view the amount of memory

1. Turn on the computer.
2. Click **Start**, **All Programs**, and **VAIO Central**.
   The **VAIO Central** window appears.
3. Click the **System Information** tab.
4. Double-click the **System Information** folder.
5. Double-click the **System Information** icon.
   You can view the amount of system memory. If the additional memory does not appear, repeat the whole installation procedure and restart the computer.

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Precautions

This section describes safety guidelines and precautions to help you protect your VAIO computer from potential damage.

❑ **On Handling the LCD Screen (page 153)**
❑ **On Using the Power Source (page 154)**
❑ **On Handling Your Computer (page 155)**
❑ **On Handling Floppy Disks (page 157)**
❑ **On Handling Discs (page 158)**
❑ **On Using the Battery Pack (page 159)**
❑ **On Using Headphones (page 160)**
❑ **On Handling Memory Stick Media (page 161)**
❑ **On Handling the Hard Disk (page 162)**

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On Handling the LCD Screen

- Do not leave the LCD screen facing the sun. This could damage the LCD screen. Be careful when using your computer near a window.
- Do not scratch the LCD screen or exert pressure on it. This could cause a malfunction.
- Using your computer in low temperature conditions may produce a residual image on the LCD screen. This is not a malfunction. When the computer returns to normal temperature, the screen returns to normal.
- A residual image may appear on the LCD screen if the same image is displayed for a long period of time. The residual image disappears in a while. You can use a screen saver to prevent residual images.
- The LCD screen becomes warm during operation. This is normal and does not indicate a malfunction.
- The LCD screen is manufactured using high-precision technology. You may, however, see tiny black points and/or bright points (red, blue, or green) that continuously appear on the LCD screen. This is a normal result of the manufacturing process and does not indicate a malfunction.
- Avoid rubbing the LCD screen. This could damage the screen. Use a soft, dry cloth to wipe the LCD screen.
- Do not change the LCD screen orientation setting in the **Tablet PC Settings** window even when another option is available for selection, as it may make your computer unstable. Sony assumes no liabilities for any defects arising out of the change.
- Do not exert pressure on the LCD screen lid with the lid closed, as it may make scratches on the LCD screen or soil the LCD screen.

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On Using the Power Source

- See the online **Specifications** to check the power operation of your model.
- Do not share the AC outlet with other power-consuming equipment, such as a photocopier or shredder.
- You can purchase a power strip with a surge protector. This device prevents damage to your computer caused by sudden power surges, in an electrical storm, for example.
- Do not place heavy objects on the power cord.
- To disconnect the cord, pull it out by the plug. Never pull the cord itself.
- Unplug your computer from the AC outlet if you are not planning to use the computer for a long period of time.
- Make sure that the AC outlet is easily accessible.
- When the AC adapter is not used, unplug it from the AC outlet.
- Use the AC adapter supplied with your computer or genuine Sony products. Do not use any other AC adapter as it may cause a malfunction.

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On Handling Your Computer

- Clean the cabinet with a soft cloth, which is dry or lightly moistened with a mild detergent solution. Do not use any type of abrasive pad, scouring powder, or solvent such as alcohol or benzine, as these may damage the finish of your computer.
- If you drop a solid object or any liquid onto your computer, shut down the computer and then unplug it. You may want to have the computer checked by qualified personnel before operating it again.
- Do not drop your computer or place any objects on top of the computer.
- Do not place your computer in a location subject to:
  - Heat sources, such as radiators or air ducts
  - Direct sunlight
  - Excessive dust
  - Moisture or rain
  - Mechanical vibration or shock
  - Strong magnets or speakers that are not magnetically shielded
  - Ambient temperature of more than 95°F (35°C) or less than 41°F (5°C)
  - High humidity
- Do not place electronic equipment near your computer. The electromagnetic field of the computer may cause a malfunction.
- Provide adequate air circulation to prevent internal heat from building up. Do not place your computer on porous surfaces such as rugs or blankets, or near material such as curtains or draperies that may block its air vents.
- Your computer uses high-frequency radio signals and may cause interference to radio or TV reception. If this occurs, relocate the computer a suitable distance away from the set.

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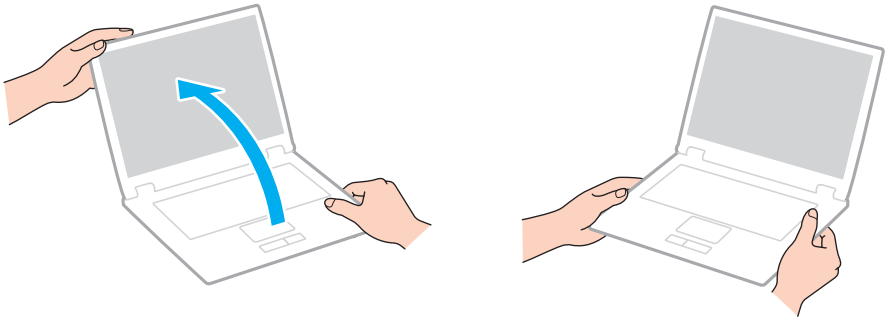
- Use only specified peripheral equipment and interface cables; otherwise, problems may occur.
- Do not use cut or damaged connection cables.
- If your computer is brought directly from a cold location to a warm one, moisture may condense inside the computer. In this case, allow at least one hour before turning on the computer. If any problems occur, unplug the computer and contact an authorized Sony Service Center. To find the nearest center or agent, see **Sony Support Information** **(page 203)** or visit the Sony online support Web site.
- Make sure you disconnect the power cord before cleaning your computer.
- To avoid losing data if your computer is damaged, back up your data regularly.
- Do not exert pressure on the LCD screen or its edges when opening the LCD screen lid or lifting your computer. The LCD screen may be sensitive to pressure or added stress and exerting pressure may damage the screen or cause the screen to malfunction. To open the computer, hold the base with one hand and gently lift the LCD screen lid with the other. To carry the computer, make sure to hold the computer with both hands.



- Use a carrying case specially designed to carry your computer.

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On Handling Floppy Disks

- Do not open the shutter manually or touch the surface of the floppy disk.
- Keep floppy disks away from magnets.
- Keep floppy disks away from direct sunlight and other sources of heat.
- Keep floppy disks away from any liquid. Do not let them get wet. When you are not using your floppy disk, always remove it from the floppy disk drive and use a storage case.
- If the floppy disk comes with an adhesive label, make sure that the label is properly affixed. If the edge of the label is curled up, the label may stick to the inside of the floppy disk drive and cause a malfunction or damage your floppy disk.

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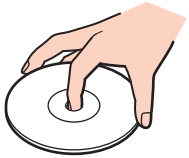
On Handling Discs

- Do not touch the surface of the disc.
- Do not drop or bend the disc.
- Fingerprints and dust on the surface of a disc may cause read errors. Always hold the disc by its edges and central hole, as shown below:



- Proper care of the disc is essential to its continuous reliability. Do not use solvents (such as benzine, thinner, alcohol, commercially available cleaners, or anti-static spray) which may cause damage to the disc.
- For normal cleaning, hold the disc by its edge and use a soft cloth to wipe the surface from the center out.
- If the disc is badly soiled, moisten a soft cloth with water, wring it out well, and use it to wipe the surface of the disc from the center out. Wipe off any remaining moisture with a dry soft cloth.
- Never affix an adhesive label on discs. This will affect the use of the disc irreparably.

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On Using the Battery Pack

- Do not leave battery packs in temperatures above 140°F (60°C), such as in a car parked in the sun or under direct sunlight.
- Battery life is shorter in a cold environment. This is due to decreased battery efficiency at low temperatures.
- Charge battery packs at temperatures between 50°F to 86°F (10°C to 30°C). Lower temperatures require longer charging time.
- This computer is designed to operate only with genuine Sony batteries.
- While the battery pack is in use or being charged, heat builds up in the battery pack. This is normal and is not cause for concern.
- Keep the battery pack away from all sources of heat.
- Keep the battery pack dry.
- Do not open or try to disassemble the battery pack.
- Do not expose the battery pack to any mechanical shock.
- If you are not using your computer for a long period of time, remove the battery pack from the computer to prevent damage to the battery pack.
- If, after fully charging the battery pack, the battery power is still low, the battery pack may be reaching the end of its life and should be replaced.
- You do not need to discharge the battery pack before recharging.
- If you have not used the battery pack for a considerable amount of time, recharge the battery pack.

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On Using Headphones

- **Road safety** – Do not use headphones while driving, cycling, or operating any motorized vehicle. It may create a traffic hazard and is illegal in some areas. It can also be potentially dangerous to play loud music while walking, especially at pedestrian crossings.
- **Preventing hearing damage** – Avoid using headphones at high volume. Hearing experts advise against continuous, loud and extended play. If you experience a ringing in your ears, reduce the volume or discontinue use.

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On Handling Memory Stick Media

- Do not use the media in a location subject to static electricity or electrical noise.
- Do not touch the Memory Stick media connector with your finger or metallic objects.
- Use only the adhesive label supplied with the Memory Stick media as a label.
- Do not bend, drop, or apply strong shock to the Memory Stick media.
- Do not disassemble or modify Memory Stick media.
- Do not let Memory Stick media get wet.
- Do not use or store Memory Stick media in a location subject to:
  - Extremely high temperatures, such as in a car parked in the sun
  - Direct sunlight
  - High humidity
  - Corrosive substances
- Use the storage case supplied with the Memory Stick media.
- Be sure to make a backup copy of your valuable data.
- Keep the Memory Stick media out of reach of children. There is a risk of swallowing the media.
- When using the Memory Stick Duo media, do not use a fine-tipped pen to write on the label adhered to the Memory Stick Duo media. Exerting pressure on the media may damage internal components.

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On Handling the Hard Disk

The hard disk has a high storage density and reads or writes data in a short time. However, it can be easily damaged by mechanical vibration, shock, or dust.

Although the hard disk has the internal safety device to prevent losing data due to mechanical vibration, shock or dust, you should be careful when handling your computer.

To avoid damaging your hard disk

- Do not subject your computer to sudden movements.
- Keep your computer away from magnets.
- Do not place your computer in a location subject to mechanical vibration or in an unstable position.
- Do not move your computer while the power is on.
- Do not turn off the power or restart your computer while reading or writing data to the hard disk.
- Do not use your computer in a place subject to extreme changes in temperature.

If the hard disk is damaged, the data cannot be restored.

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Troubleshooting

This section describes how to solve common problems you might encounter when using your VAIO computer. Many problems have simple solutions. Try these suggestions before visiting the Sony online support Web site at:
http://esupport.sony.com/EN/VAIO/ for customers in USA,
http://www.sony.ca/support for customers in Canada,
http://esupport.sony.com/ES/VAIO/ for customers in Spanish speaking Latin American countries or areas, or
http://esupport.sony.com/ES/VAIO/BR/ for customers in Brazil.

- **Computer (page 165)**
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- **Battery (page 173)**
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- Peripherals (page 202)

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Computer

What should I do if my computer does not start?

- Make sure your computer is securely plugged into a power source and turned on. Make sure the power indicator shows the power is on.
- Make sure the battery pack is installed properly and charged.
- Make sure the floppy disk drive (if applicable) is empty.
- If your computer is plugged into a power strip or an uninterruptible power supply (UPS), make sure the power strip or UPS is plugged into a power source and turned on.
- If you are using an external display, make sure it is plugged into a power source and turned on. Make sure the brightness and contrast controls are adjusted correctly. See the manual that came with your display for more information.
- Disconnect the AC adapter and remove the battery pack. Wait three to five minutes. Reinstall the battery pack, reattach the AC adapter, and then press the power button to turn on your computer.
- Condensation may cause your computer to malfunction. If this occurs, do not use the computer for at least one hour.
- Remove any extra memory modules you may have installed since purchase.
- Check that you are using the supplied Sony AC adapter. For your safety, use only genuine Sony rechargeable battery packs and AC adapter, which are supplied by Sony for your VAIO computer.

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What should I do if a BIOS error appears when I turn on my computer?

If the message "Press <F1> to resume, <F2> to setup" appears at the bottom of the screen, follow these steps:

1. Press the **F2** key.
   The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
2. Set the date (month/day/year). Press the **Enter** key.
3. Press the ↓ key to select **System Time**, and then set the time (hour: minute: second). Press the **Enter** key.
4. Press the → key to select the **Exit** tab, and then press the **F9** key.
   At the confirmation prompt, press the **Enter** key.
5. Select **Exit Setup**, and press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.
   Your computer restarts.

If this occurs frequently, contact an authorized Sony Service Center. To find the nearest center or agent, see **Sony Support Information** **(page 203)** or visit the Sony online support Web site.

What should I do if the power indicator (Green) lights but my screen stays blank?

Follow these steps:

1. Press and hold the power button for more than four seconds to check that the power indicator goes out. Then turn on your computer again.
2. If your computer screen still stays blank, unplug the AC adapter, remove the battery pack, and leave the computer for about a minute. Then reinstall the battery pack, plug in the AC adapter, and turn on the computer again.

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What should I do if my computer or software stops responding?

- If your computer stops responding while a software application is running, press the **Alt**+**F4** keys to close the application window.
- If the **Alt**+**F4** keys do not work, click **Start**, the arrow next to the **Lock** button, and **Shut Down** to turn off your computer.
- If your computer does not turn off, press the **Ctrl**+**Alt**+**Delete** keys and click the arrow next to the **Shut down** button and **Shut Down**.
  If the **Windows Security** window appears, click **Shut Down**.

  !
  Turning off your computer with the **Ctrl**+**Alt**+**Delete** keys or the power button may cause loss of unsaved data.
- If your computer still does not turn off, press and hold the power button until the computer turns off.
- Remove the AC adapter and battery pack.
- Try reinstalling the software.
- Contact the software publisher or designated provider for technical support.

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Why doesn't my computer enter Sleep or Hibernate mode?

Your computer may become unstable if the operating mode is changed before the computer completely enters Sleep or Hibernate mode.

To restore your computer to normal operating stability

1 Close all open programs.

2 Click **Start**, the arrow next to the **Lock** button, and **Restart**.

3 If your computer does not restart, press the **Ctrl**+**Alt**+**Delete** keys and click the arrow next to the **Shut down** button and **Restart**.

4 If this procedure does not work, press and hold the power button until the computer turns off.

!
Turning off your computer with the power button may cause loss of unsaved data.

What should I do if the battery indicator is flashing and my computer does not start?

- This symptom could be due to the battery pack not being installed properly. To resolve this symptom, turn off your computer and remove the battery pack. Then install the battery pack to the computer again. For details, see **Installing the Battery Pack** **(page 23)**.
- If the symptom persists after performing the above, it means the installed battery pack is not compatible. Remove the battery pack and contact an authorized Sony Service Center. To find the nearest center or agent, see **Sony Support Information** **(page 203)** or visit the Sony online support Web site.

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What should I do if a message window, notifying of incompatibility or improper installation of the battery pack, appears and my computer enters Hibernate mode?

- This symptom could be due to the battery pack not being installed properly. To resolve this symptom, turn off your computer and remove the battery pack. Then install the battery pack to the computer again. For details, see **Installing the Battery Pack** **(page 23)**.
- If the symptom persists after performing the above, it means the installed battery pack is not compatible. Remove the battery pack and contact an authorized Sony Service Center. To find the nearest center or agent, see **Sony Support Information** **(page 203)** or visit the Sony online support Web site.

Why does the System Properties window display a slower CPU speed than the maximum?

This is normal. Because your computer's CPU utilizes a type of CPU speed controlling technology for power conservation purposes, System Properties may display the CPU's current speed instead of the maximum speed.

What should I do if Windows does not start, showing a message, when I start my computer?

If you enter a wrong power-on password three times consecutively, the **Enter Onetime Password** message appears. If you enter a wrong power-on password three times consecutively again, the **System Disabled** message appears and Windows will not start. Press and hold the power button for more than four seconds to check that the power indicator goes off. Wait for 10 or 15 seconds, then restart your computer and enter the correct password. When entering the password, check that the Num lock indicator and Caps lock indicator are off. If any are lit, press the **Num Lk** key or the **Caps Lock** key to turn off the indicator before entering the password.

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What should I do if my game software does not work or it keeps crashing?

- Check the Web site of the game if there are any patches or updates to download.
- Make sure you have installed the latest video driver.
- On some VAIO models, the graphics memory is shared with the system. The optimal graphic performance in this case is not guaranteed.

What should I do if I cannot remember the BIOS password?

If you have forgotten the BIOS password, contact an authorized Sony Service Center to reset it. A reset fee will be charged. To find the nearest center or agent, see **Sony Support Information** **(page 203)** or visit the Sony online support Web site.

Why does it take time before my computer starts?

- If Norton Internet Security's Personal Firewall is active, it may take some time before the desktop screen appears due to network security checkups.
- If the TPM is enabled, it will take longer before the VAIO logo appears due to security checks at computer startup.

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Why doesn't my screen turn off when the time selected for the automatic turn-off action has passed?

The **VAIO Original Screen Saver** disables the timer setting, which you can select using the Windows power options, for your computer screen to turn off.
Select the screen saver other than the **VAIO Original Screen Saver**.

What should I do if I cannot boot my computer from the USB floppy disk drive connected to the computer?

To boot your computer from the USB floppy disk drive, you need to change the boot device.

Turn on your computer and press the **F11** key when the VAIO logo appears.

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System Security

This section provides information about keeping your computer operating smoothly and protecting against potential threats to the computer's security.

How can I protect my computer against security threats, such as viruses?

The Microsoft Windows operating system is preinstalled on your computer. The best way to protect your computer against security threats, such as viruses, is to download and install the latest Windows updates regularly.

You can get important Windows updates by doing the following:

! Your computer must be connected to the Internet before you can receive updates.

1. Connect to the Internet.
2. Double-click the **Windows Security Alerts** icon on the taskbar.
3. Follow the on-screen instructions to set up automatic or scheduled updates.

How do I keep my antivirus software updated?

You can keep the **Norton Internet Security** software program current with the latest updates from Symantec Corporation.

To download and install the latest security update

1. Click **Start**, **All Programs**, **Norton Internet Security**, and **Norton Internet Security.**
2. Click the item to update the software on the left pane.
3. Follow the on-screen instructions to select and download updates.

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Battery

How do I find the battery charging status?

See **Charging the Battery Pack (page 24)**.

When is my computer using AC power?

When your computer is directly connected to the AC adapter, it uses AC power, even if the battery pack is installed.

When should I recharge the battery pack?

- When the battery level falls below 10 percent.
- When both the battery and power indicators blink.
- When you have not used the battery pack for a long period of time.

When should I replace the battery pack?

If the battery power is still low after charging it, the battery pack may be reaching the end of its life and should be replaced.

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Should I be concerned that the installed battery pack is warm?

No, it is normal for the battery pack to be warm when it is powering your computer.

Can my computer enter Hibernate mode while using battery power?

Your computer can enter Hibernate mode while using battery power, but some software programs and peripheral devices prevent the system from entering Hibernate mode. If you are using a program that prevents the system from entering Hibernate mode, save your data frequently to avoid losing data. See **Using Hibernate Mode** **(page 138)** for information on how you can manually activate Hibernate mode.

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Internet

What should I do if my modem does not work?

- Make sure the telephone cable is securely plugged into the modem port on your computer and the wall jack.
- Make sure the telephone cable is working. Plug the cable into an ordinary telephone and listen for a dial tone.
- Make sure that the telephone number the program is dialing is correct.
- Make sure the software you are using is compatible with your computer's modem. (All preinstalled Sony programs are compatible.)
- Make sure the modem is the only device connected to your telephone line.
- Follow these steps to check the settings:
  1. Click **Start** and **Control Panel**.
  2. Click **Hardware and Sound**.
  3. Click **Phone and Modem Options**.
  4. On the **Modems** tab, check that your modem is listed.
  5. On the **Dialing Rules** tab, check the location information is correct.

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Why is my modem connection slow?

Your computer is equipped with a V.92/ V.90 compatible modem. Many factors may influence modem connection speed, including telephone line noise or compatibility with telephone equipment, such as fax machines or other modems. If you think your modem is not connecting properly to other PC-based modems, fax machines, or your Internet Service Provider (ISP), do any of the following:

- Ask your telephone company to verify your telephone line is free of any line noise.
- If your problem is fax-related, make sure there are no problems with the fax machine you are calling and that it is compatible with fax modems.
- If you are having a problem connecting with your ISP, make sure the ISP is not experiencing technical problems.
- If you have a second telephone line, try connecting the modem to that line.

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Networking

What should I do if my computer cannot connect to a wireless LAN access point?

- Connection availability is affected by distance and obstructions. You may need to move your computer away from obstructions or closer to any access point you may be using.
- Make sure the **WIRELESS** or **WIRELESS LAN** switch is on and the Wireless LAN indicator is lit on your computer.
- Make sure power to the access point is on.
- Follow these steps to check the settings:
  1. Click **Start** and **Control Panel**.
  2. Click **View network status and tasks** under **Network and Internet**.
  3. Click **Connect to a network** to confirm that your access point is selected.
- Make sure the encryption key is correct.
- Make sure **Maximum Performance** is selected for **Wireless Adapter settings** in the **Power Options** window. Selecting any other option may result in a communication failure. To change the settings, follow these steps:
  1. Right-click the power status icon on the taskbar and select **Power Options**.
  2. Click **Change Plan Settings** under the current power plan.
  3. Click **Change advanced power settings**.
     The **Power Options** window appears.
  4. Select the **Advanced settings** tab.
  5. Double-click **Wireless Adapter Settings** and **Power Saving Mode**.
  6. Select **Maximum Performance** from the drop-down list both for **On battery** and **Plugged in**.

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What should I do if I cannot access the Internet?

- Check the access point settings. See the manual that came with your access point for more information.
- Make sure your computer and the access point are connected to one another.
- Move your computer away from obstructions or closer to any access point you may be using.
- Make sure your computer is properly configured for Internet access.
- Make sure **Maximum Performance** is selected for **Wireless Adapter settings** in the **Power Options** window. Selecting any other option may result in a communication failure. Follow the steps in **What should I do if my computer cannot connect to a wireless LAN access point?** **(page 177)** to change the settings.

Why is the data transfer speed slow?

- The wireless LAN data transfer speed is affected by distance and obstructions between devices and access points. Other factors include device configurations, radio conditions, and software compatibility. To maximize the data transfer speed, move your computer away from obstructions or closer to any access point you may be using.
- If you are using a wireless LAN access point, the device may be temporarily overloaded depending on how many other devices are communicating via the access point.
- If your access point interferes with other access points, change the access point channel. See the manual that came with your access point for more information.
- Make sure **Maximum Performance** is selected for **Wireless Adapter settings** in the **Power Options** window. Selecting any other option may result in a communication failure. Follow the steps in **What should I do if my computer cannot connect to a wireless LAN access point?** **(page 177)** to change the settings.

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How do I avoid data transfer interruptions?

- When your computer is connected to an access point, data transfer interruptions may occur when using large files or if the computer is in close proximity to microwaves and cordless telephones.
- Move your computer closer to the access point.
- Make sure the access point connection is intact.
- Change the access point channel. See the manual that came with your access point for more information.
- Make sure **Maximum Performance** is selected for **Wireless Adapter settings** in the **Power Options** window. Selecting any other option may result in a communication failure. Follow the steps in **What should I do if my computer cannot connect to a wireless LAN access point?** **(page 177)** to change the settings.

What are channels?

- Wireless LAN communication occurs on divided frequency bands known as channels. Third-party wireless LAN access point channels may be preset to different channels from Sony devices.
- If you are using a wireless LAN access point, see connectivity information contained in the manual that came with your access point.

Why does the network connection stop when I change the encryption key?

Two computers with the wireless LAN functionality may lose a peer-to-peer network connection if the encryption key is changed. You can either change the encryption key back to the original profile or re-enter the key on both computers so the key matches.

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Bluetooth Technology

What should I do if other Bluetooth devices cannot discover my computer?

- Make sure both devices have the Bluetooth functionality enabled.
- If the Bluetooth indicator is off, turn on the **WIRELESS** switch.
- You cannot use the Bluetooth functionality when your computer is in a power saving mode. Return to Normal mode, then turn on the **WIRELESS** switch.
- Your computer and the device may be too far apart. Wireless Bluetooth technology works best when the devices are within 33 feet (10 meters) of each other.

Why can't my computer discover other Bluetooth devices?

If the connected device is also connected to other devices, it may not appear in the Bluetooth utility software or you may not be able to communicate with the device.

What should I do if I cannot find the Bluetooth device with which I want to communicate?

- Check that the Bluetooth functionality of the device with which you want to communicate is on. See the other device's manual for more information.
- If the device with which you want to communicate is already communicating with another Bluetooth device, it may not be found or it may not be able to communicate with your computer.
- To allow other Bluetooth devices to communicate with your computer, right-click the Bluetooth icon on the taskbar and select **Options** from the menu to open the **Options** window. Then, check if proper security modes are selected on the **Security** tab. For details on the security modes, see the help file on the Bluetooth utility software.
  For more information on the Bluetooth Device window, see **Communicating with Another Bluetooth Device** **(page 66)**.

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What should I do if other Bluetooth devices cannot connect to my computer?

- Make sure the other device is authenticated.
- Your computer may not allow connections from other devices. To enable Bluetooth device connections, follow these steps:

  1. Right-click the Bluetooth icon on the taskbar.
  2. Select **Options** from the menu.
     The **Options** window appears.
  3. Check if **Standard** or **Low** is selected for the Bluetooth security level on the **Security** tab.
     If a custom Bluetooth security level is selected, click the **Default level** button.
  4. Click **OK**.

- The data transfer distance can be shorter than 33 feet (10 meters) depending on existing obstacles between the two devices, on radio wave quality, and on the operating system or the software in use. Move your computer and Bluetooth devices closer to each other.
- If the device with which you want to communicate is already communicating with another Bluetooth device, it may not be found or it may not be able to communicate with your computer.
- Check that the Bluetooth functionality of the device with which you want to communicate is on. See the other device's manual for more information.

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Why is my Bluetooth connection slow?

- The data transfer speed depends on the obstacles and/or the distance between the two devices, on the radio wave quality, and on the operating system or the software in use. Move your computer and Bluetooth devices closer to each other.
- The 2.4 GHz radio frequency used by Bluetooth and wireless LAN devices is also used by other devices. Bluetooth devices incorporate technology that minimizes interference from other devices using the same wavelength, however, communication speed and connection range may be reduced. Interference from other devices may also stop communication altogether.
- Connection availability is affected by distance and obstructions. You may need to move your computer away from obstructions or closer to the device to which it is connected.
- Identify and remove obstacles between your computer and the device to which it is connected.
- Note that due to limitations of the Bluetooth standard, large files may occasionally be corrupted during continuous transfer due to electromagnetic interference from the environment.

Why does the message requesting authentication appear?

The target Bluetooth-enabled device is requesting connection authentication. Mutual authentication is required to enable Bluetooth communications with this device.

Why can't I connect to service supported by the target Bluetooth device?

Connection is only possible for services also supported by the computer with the Bluetooth functionality. For more details, see the help file on the Bluetooth utility software.

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Can I use a device with Bluetooth technology on airplanes?

With Bluetooth technology, your computer transmits a radio frequency of 2.4 GHz. Sensitive locations, such as hospitals and airplanes, may have restrictions on use of Bluetooth devices, due to radio interference. Check with facility staff to see if use of the Bluetooth functionality on the computer is permitted.

Why can't I connect to a Bluetooth device by specifying its IP address on a Personal Area Network (PAN)?

The Bluetooth utility software uses Dynamic Host Configuration Protocol (DHCP) to assign IP addresses to active wireless devices. If you specify a fixed IP address for the device to which you want to connect, the utility cannot assign a dynamic IP address to the device and fails. Do not specify IP addresses when using a PAN.

Why can't I use the Bluetooth functionality when I log onto my computer as a user with a standard user account?

The Bluetooth functionality may not be available to a user with a standard user account on your computer. Log onto the computer as a user with administrator rights.

Why can't I connect to a Bluetooth device in Personal Area Network User mode?

If the device to which you want to connect supports Bluetooth communication in Personal Area Network User mode only, you cannot establish a connection from your computer.

Why can't I use the Bluetooth utility software when I switch a user?

If you switch a user without logging off from your system, the Bluetooth utility software will not work successfully. Make sure to log off before switching a user. To log off from your system, click **Start**, the arrow next to the **Lock** button, and **Log Off**.

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Optical Discs

Why does my computer freeze when I try to read a disc?

The disc that your computer is trying to read may be dirty or damaged. Follow these steps:

1. Restart the computer by clicking **Start**, the arrow next to the **Lock** button, and **Restart**.
2. Eject the disc from the optical disc drive.
3. Examine the disc for dirt or damage. If the disc is dirty, see **On Handling Discs** **(page 158)** for instructions on how to clean it.

What should I do if the drive tray does not open?

- Make sure your computer is on.
- If power supply to the optical disc drive is disabled by **VAIO Power Management**, the substitute drive eject button on the optical disc drive will not work. Use the disc drive eject button located above the keyboard. Note that it will take a while to eject the drive tray if the optical disc drive is not powered.
- If the disc drive eject button does not work, click **Start** and **Computer**. Right-click the optical disc drive icon, and select **Eject** from the shortcut menu.
- If none of the above options work, insert a thin, straight object (such as a paper clip) in the manual eject hole near the substitute drive eject button.
- Try restarting your computer.

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What should I do if I cannot play a disc properly on my computer?

- Make sure the disc is inserted into the optical disc drive with the label facing upward.
- Make sure the necessary program(s) is installed according to the manufacturer's instructions.
- If a disc is dirty or damaged, your computer will stop responding. Follow these steps:
  1. Press the **Ctrl+Alt+Delete** keys and click the arrow next to the **Shut down** button and **Restart** to restart the computer.
  2. Remove the disc from the optical disc drive.
  3. Check the disc for dirt or damage. If you need to clean the disc, see **On Handling Discs** **(page 158)** for instructions.
- If you are playing a disc and cannot hear sound, do any of the following:
  - Right-click the volume icon on the taskbar and click **Open Volume Mixer** to check the settings.
  - Check the volume setting in the audio mixer.
  - If you are using external speakers, check the volume settings on the speakers and the connections between the speakers and your computer.
  - Make sure the correct driver software is installed. Follow these steps:
  1. Click **Start** and **Control Panel**.
  2. Click **System and Maintenance**.
  3. Click **System**.
  4. Click **Device Manager** on the left pane.
     The **Device Manager** window appears with a listing of your computer's hardware devices.
     If an "X" or an exclamation point appears on the listed device, you may need to enable the device or reinstall the drivers.

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5 Double-click the optical disc drive device to open a list of the optical disc drives of your computer.

6 Double-click the desired drive.
You can confirm the driver software by selecting the **Driver** tab, and clicking **Driver Details**.

7 Click **OK** to close the window.

- Make sure an adhesive label is not affixed to a disc. Adhesive labels can come off while the disc is in the optical disc drive and damage the drive or cause it to malfunction.
- If a region code warning appears, the disc may be incompatible with the optical disc drive. Check the DVD package to make sure the region code is compatible with the optical disc drive.
- If you notice condensation on your computer, do not use the computer for at least one hour. Condensation can cause the computer to malfunction.
- Make sure your computer is running on AC power supply and try the disc again.

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What should I do if I cannot write data to CD media?

- Make sure you neither launch any software application nor allow any to launch automatically, not even a screen saver.
- Stop using the keyboard.
- If you are using a CD-R/RW disc with an adhesive label affixed, replace it with one with no affixed adhesive label. Using a disc with an affixed adhesive label could cause a write error or other damage.

What should I do if I cannot write data to DVD media?

- Make sure you are using the correct DVD recordable media.
- Check which DVD recordable format is compatible with your optical disc drive. Note the possibility that some brands of DVD recordable media do not work.

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Display

Why did my screen go blank?

- Your computer screen may go blank if the computer loses power or enters a power saving mode (Sleep or Hibernate). If the computer is in LCD (Video) Sleep mode, press any key to bring the computer back into Normal mode. See **Using the Power Saving Modes** **(page 135)** for more information.
- Make sure your computer is securely plugged into a power source and turned on. Make sure the power indicator shows the power is on.
- If your computer is using battery power, make sure the battery pack is installed properly and is charged. See **Using the Battery Pack** **(page 23)** for more information.
- If the display mode is set to the external display, press the **Fn**+**F7** keys. See **Combinations and Functions with the Fn Key** **(page 29)** for more information.

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Why doesn't my screen display a video?

- If the external display is selected for the display output and the external display is disconnected, you cannot display a video on your computer screen. Stop video playback, change the display output to the computer screen, and then restart video playback. See **Selecting Display Modes** **(page 79)**. Alternatively, you can press the **Fn**+**F7** keys to change the display output. See **Combinations and Functions with the Fn Key** **(page 29)** for more information.
- The video memory of your computer may be insufficient for displaying high resolution videos. In this case, lower the resolution of the LCD screen.

  To change the screen resolution, follow these steps:

  1. Right-click the desktop and select **Personalize** from the shortcut menu.
  2. Click **Display Settings**.
     The **Display Settings** window appears.
  3. Move the slider under **Resolution** to the left to reduce or to the right to increase the screen resolution.

  !
  You can confirm the value of the total available graphics memory and video memory. Right-click on the desktop, select **Personalize** from the shortcut menu, and click **Display Settings**, **Advanced Settings**, and the **Adaptor** tab. The value may be displayed differently from the actual memory on your computer.

What should I do if my screen is dark?

Press the **Fn**+**F6** keys to brighten your computer screen.

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What should I do if the external display stays blank?

If you cannot change the display output with the **Fn**+**F7** keys, you need to change the settings for the external display with **VAIO Central**. To change the settings, launch the **VAIO Central**, click the **System Information** tab and select the control item for the external display, and then cancel the check box for enabling the automatic function to select the external display for the output. Then, try the **Fn**+**F7** keys to change the display output.

How do I run Windows Aero?

This Q & A entry applies to selected models only.
To run Windows Aero, follow these steps:

1. Click **Start** and **Control Panel**.
2. Click **Customize colors** under **Appearance and Personalization**.
3. Click **Open classic appearance properties for more color options**.
   The **Appearance Settings** window appears.
4. Select **Windows Aero** from the **Color scheme** options on the **Appearance** tab.
5. Click **OK**.

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Printing

What should I do if I cannot print a document?

- Make sure your printer is on, and the printer cable is securely connected to the ports on the printer and computer.
- Make sure your printer is compatible with the Windows operating system installed on your computer.
- You may need to install the printer driver software before you use your printer. See the manual that came with your printer for more information.
- If your printer is not functioning after your computer resumes from a power saving mode (Sleep or Hibernate), then restart the computer.
- If the bidirectional communication functions are provided with your printer, disabling the functions on your computer may enable printing. Follow these steps:

  1 Click **Start** and **Control Panel**.

  2 Click **Printer** under **Hardware and Sound**.

  3 Right-click the printer icon and select **Properties**.

  4 Click the **Ports** tab.

  5 Click to cancel the **Enable bidirectional support** check box.

  6 Click **OK**.

  This change to the settings disables the bidirectional communication functions of the printer, such as data transfer, status monitoring, and remote panel.

  When your printer is connected to the port replicator, check the port replicator to see if it is connected to an AC power source.

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Microphone

What should I do if my microphone does not work?

- If you are using an external microphone, make sure the microphone is turned on and is properly plugged into the microphone jack on your computer.
- The muting button may have been pressed. Check to see if the muting indicator light is on. If it is, press the muting button to turn on the volume.

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Mouse

What should I do if my computer does not recognize my mouse?

- Make sure your mouse is securely plugged into the port.
- Restart your computer with your mouse connected.

What should I do if the pointer does not move when I use my mouse?

- Make sure another mouse is not connected.
- If the pointer does not move while a software application is running, press the **Alt**+**F4** keys to close the application window.
- If the **Alt**+**F4** keys do not work, click **Start**, the arrow next to the **Lock** button, and **Restart** to restart your computer.
- If your computer does not restart, press the **Ctrl**+**Alt**+**Delete** keys and click the arrow next to the **Shut down** button and **Restart**.
  If the **Windows Security** window appears, click **Restart**.
- If this procedure does not work, press and hold the power button until the computer turns off.

  !
  Turning off your computer with the power button may cause loss of unsaved data.

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Speakers

What should I do if my speakers do not work?

- Make sure your speakers are properly connected and the volume is turned up loud enough to hear sound.
- Make sure your speakers are designed for computer use.
- If your speakers have a muting button, set the button to off.
- The speaker volume may have been turned off. Press the muting button on your computer.
- If you have connected an audio cable to the headphones jack, disconnect the cable and use the speaker cable supplied with your speakers.
- If you are using battery power, make sure the battery pack is installed properly and is charged.
- If your speakers require external power, make sure the speakers are connected to a power source. See the manual that came with your speakers for more information.

What should I do if I cannot hear sound from my speakers?

- If your computer is using battery power, make sure the battery pack is properly installed and is charged.
- If you are using a program that has its own volume control, make sure the volume control is properly set. See the program's help file for more information.
- Make sure the speaker volume is turned up loud enough and the audio option is enabled.
- The speaker volume may have been turned off. Press the muting button on your computer.
- Check the Windows volume controls by clicking the volume icon on the taskbar.

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Touch Pad

What should I do if the touch pad does not work?

- You may have disabled the touch pad without connecting a mouse to your computer.
- Make sure that a mouse is not connected to your computer.
- If the pointer does not move while a software application is running, press the **Alt**+**F4** keys to close the application window.
- If the **Alt**+**F4** keys do not work, click **Start**, the arrow next to the **Lock** button, and **Restart** to restart your computer.
- If your computer does not restart, press the **Ctrl**+**Alt**+**Delete** keys and click the arrow next to the **Shut down** button and **Restart**.
  If the **Windows Security** window appears, click **Restart**.
- If this procedure does not work, press and hold the power button until the computer turns off.

  !
  Turning off your computer with the power button may cause loss of unsaved data.

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Keyboard

What should I do if the keyboard configuration is wrong?

The language layout of your computer's keyboard is labeled on the packaging box. If you choose a different regional keyboard when you complete the Windows setup, the key configuration will be mismatched.
To change the keyboard configuration, follow these steps:

1. Click **Start** and **Control Panel**
2. Click **Clock, Language, and Region**, and click **Regional and Language Options**.
3. Change the settings as desired.

What should I do if I cannot enter certain characters with the keyboard?

If you cannot enter **U**, **I**, **O**, **P**, **J**, **K**, **L**, **M**, and so on, the **Num Lk** key may be activated. Check that the Num lock indicator is off. If the Num lock indicator is on, press the **Num Lk** key to turn it off before entering these characters.

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Floppy Disks

Why doesn't the Safely Remove Hardware icon appear on the taskbar when the drive is connected?

Your computer does not recognize the floppy disk drive. First, make sure the USB cable is properly connected to the USB port. If you need to secure the connection, wait a few moments for the computer to recognize the drive. If the icon still does not appear, follow these steps:

1. Close all programs that are accessing the floppy disk drive.
2. Wait for the LED indicator on the floppy disk drive to turn off.
3. Push the eject button to remove the disk, and disconnect the USB floppy disk drive from your computer.
4. Reconnect the floppy disk drive by inserting the USB connector (with the USB icon facing upward) into the USB port.
5. Restart the computer by clicking **Start**, the arrow next to the **Lock** button, and **Restart**.

What should I do if I cannot write data to a floppy disk?

- Make sure the floppy disk is properly inserted in the drive.
- If the disk is inserted properly and you are still unable to write data to it, the disk may be full or write-protected. You can either use a floppy disk that is not write-protected or disable the write-protect feature.

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PC Cards

What should I do if my PC Card does not work?

- Make sure the PC Card is inserted properly. See **Inserting a PC Card** **(page 44)** for more information.
- Make sure the PC Card is compatible with the Microsoft Windows operating system installed on your computer.
- See the manual that came with your PC Card for more information. You may need to install driver software if you are not using a Sony PC Card.
- If your PC Card, which worked normally before, does not work, you may need to install the most recent driver software. Follow these steps:
  1. Click **Start** and **Control Panel**.
  2. Click **System and Maintenance**.
  3. Click **System**.
  4. Click **Device Manager** on the left pane.
     The **Device Manager** window appears.
  5. Double-click the device name for the PC Card to display the properties window.
  6. Select the **Driver** tab and click **Update Driver**.

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Why doesn't my computer recognize attached devices?

For some PC Cards, if you alternate between Normal mode and Sleep or Hibernate mode while the card is inserted into the PC Card slot, your computer may not recognize the PC Card or the connected device. Restart the computer.

Why can't I insert my PC Card?

- Make sure you are inserting the card correctly. See **Inserting a PC Card** **(page 44)** for more information.
- You may not be able to use some PC Cards or some functions of the PC Card on your computer. See the manual that came with your PC Card for more information.

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Audio/Video

What should I do if I cannot use my DV camcorder?

If the message appears to indicate DV equipment seems to be disconnected or turned off, the i.LINK cable may not be securely plugged into the ports on your computer or camcorder. Unplug the connectors, and plug them in again. See **Connecting an i.LINK Device** **(page 87)** for more information.

i.LINK is a trademark of Sony used only to designate that a product contains an IEEE 1394 connection. The procedure to establish an i.LINK connection may vary, depending on a software application, an operating system, and a compatible i.LINK device. Not all products with an i.LINK connection can communicate with each other. See the manual that came with your compatible i.LINK device for more information on operating conditions and proper connection. Before connecting compatible i.LINK PC peripherals to your system, such as a CD-RW or hard disk drive, confirm their operating system compatibility and required operating conditions.

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Memory Stick Media

What should I do if I cannot use Memory Stick media, which were formatted on a VAIO computer, on other devices?

You may need to reformat your Memory Stick media.

Formatting Memory Stick media erases all data, including music data previously saved on it. Before you reformat Memory Stick media, back up important data and confirm that the media does not contain files you want to keep.

1 Copy the data from the Memory Stick media onto your computer's hard disk to save data or images.

2 Format the Memory Stick media by following the steps in **To format a Memory Stick media** **(page 49)**.

Why can't I save music files onto my Memory Stick media?

Copyright protected music cannot be checked out to any Memory Stick media other than those with the MagicGate logo.

!
Use of recorded music requires permission from the copyright holders.

Sony is not responsible for music files that cannot be recorded from a CD or downloaded from other sources.

Can I copy images from a digital camera using Memory Stick media?

Yes, and you can view video clips that you have recorded with Memory Stick media-compatible digital cameras.

Why can't I write data to Memory Stick media?

Some versions of Memory Stick media are equipped with an erasure prevention switch to protect data from accidental erasure or overwriting. Make sure the erasure prevention switch is off.

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Peripherals

What should I do if I cannot connect a USB device?

- If applicable, check the USB device is turned on and using its own power supply. For example, if you are using a digital camera, check the battery is charged. If you are using a printer, check the power cable is connected properly to the AC outlet.
- Try using another USB port on your computer. The driver could be installed to the specific port you used the first time you connected the device.
- See the manual that came with your USB device for more information. You may need to install software before you connect the device.
- Try connecting a simple, low-powered device such as a mouse to test if the port is working at all.
- USB hubs may prevent a device from working because of the distribution of power. We recommend you connect the device directly to your computer without a hub.

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Support Options

The section contains information on where to go for answers to questions about your VAIO computer and the preinstalled software.

Sony Support Information

See the following sources for answers in the sequence listed below.

1 VAIO Computer Documentation

This on-screen **User Guide** (this manual) and the printed **Welcome mat** provide information on how to maximize your computer's capabilities and solve common problems.

2 Program Guides and Help Files

The preinstalled programs on your computer may be supplied with individual help guides. These guides are stored on the hard disk as on-screen help files. You can find the help files from the help menu under the specific program.

3 Operating System Online Support

Your computer comes preinstalled with a Microsoft Windows operating system. For operating system support, you can visit Microsoft customer support at: http://support.microsoft.com/directory/.

4 Sony Computing Support

This service provides instant access to information on commonly encountered problems. Type a description of the problem and the Knowledge Database searches for the corresponding solutions online.
You can visit the Sony online support Web site at:
http://esupport.sony.com/EN/VAIO/ for customers in USA,
http://www.sony.ca/support for customers in Canada,
http://esupport.sony.com/ES/VAIO/ for customers in Spanish speaking Latin American countries or areas, or
http://esupport.sony.com/ES/VAIO/BR/ for customers in Brazil.

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5 VAIO Update

When your computer is connected to the Internet, **VAIO Update** automatically notifies you when critical software and security information is posted on the support Web site. Click the **VAIO Update** notice to open the VAIO Support Web site and view the information.

For users in Latin American countries or areas

Customer Information Center

If you do not find the information you are looking for at our site, you may call Sony directly. In order to receive the fastest and most efficient services, please have the following information readily available:

1 Your VAIO computer model

You can find it at the lower right corner of the display on the notebook, and in the same place on the front panel of the CPU on the desktop.

2 Your computer's serial number

You can find it on the back or bottom of the notebook or on the back of the desktop; the serial number is the last 7 digits of the number below the barcode.

3 The operating system on your computer

4 The hardware component or the software program that is causing you the problem

5 A brief description of the problem

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In order to contact a Sony technical support representative, please call the following numbers:

❑ In Argentina:

(011) 6770-SONY (7669)

❑ In Mexico:

In Mexico City: 5002-9819

In the Mexican Republic: 01-800-759-7669

❑ In Colombia:

01-800-550-7000

❑ In Peru:

0-801-1-7000 or 511-6100

❑ In Chile:

Sony answers: 800-261-800

From cellular phones: 02-754-6333

❑ In Venezuela:

0-800-1-SONY-00 (0-800-1-7669-00)

❑ In Panama:

800-2050

❑ In Brazil:

(11) 3677-1080

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Program Support Information

Depending on the computer model and particular configuration you purchased, your computer may not include all of the software programs listed below.

Contacts for Sony software products are listed below:

- For users in USA
  Web site http://esupport.sony.com/EN/VAIO/
  Telephone 888-4-SONY-PC (888-476-6972)
- For users in Canada
  Web site http://www.sony.ca/support
  Telephone 888-4-SONY-PC (888-476-6972)
- For users in Spanish speaking Latin American countries or areas
  Web site http://esupport.sony.com/ES/VAIO/
- For users in Brazil
  Web site http://esupport.sony.com/ES/VAIO/BR/

For contacts about third-party software products, see the following.

Adobe® Photoshop® Elements, Premiere®, Reader®

Adobe Systems Inc.

- For users in USA and Canada
  Web site http://www.adobe.com/support
  Telephone 800-685-3652

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America Online® (Dial-Up)

America Online, Inc.

- For users in USA and Canada
  Web site http://www.aol.com

AOL® Music Now

America Online, Inc.

- For users in USA and Canada
  Web site http://www.premiumservices.aol.com

AOL® Explorer

America Online, Inc.

- For users in USA and Canada
  Web site http://www.aol.com

AOL® Toolbar

America Online, Inc.

- For users in USA and Canada
  Web site http://help.aol.com/help

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AOL® Instant Messenger™

America Online, Inc.

- For users in USA and Canada
  Web site http://www.aim.com

Ask Search Assistant

IAC Search & Media, Inc.

For contacts about the software, see **Program Support Information (page 206)**.

Ask Toolbar

IAC Search & Media, Inc.

For contacts about the software, see **Program Support Information (page 206)**.

Bluetooth® Utility

TOSHIBA Corporation

For contacts about the software, see **Program Support Information (page 206)**.

Cingular Connection Manager

Cingular Wireless

For contacts about the software, see **Program Support Information (page 206)**.

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Click to DVD® software

Sony Electronics Inc.

At the touch of a button, Click to DVD software allows you to automatically burn DVDs from a digital video (DV) device. Create DVDs by capturing video content straight from a DV device or by importing video from stored files — and you can also edit the video. Create DVD photo albums and slide shows with picture files or by importing pictures from a digital still camera. What's more, you can give a professional look to your DVDs by adding chapter menus, backgrounds, and menu screens. You are only a few clicks away from your own DVDs!
For contacts about the software, see **Program Support Information** **(page 206)**.

DVgate Plus™ software

Sony Electronics Inc.

Connect a compatible digital video camera to your computer's i.LINK port and capture video clips and still images. Edit clips from your video, add new clips, and combine clips into new movie segments. Save your movies back to your digital video camera or in a variety of popular file formats.
For contacts about the software, see **Program Support Information** **(page 206)**.

InstantOn

InterVideo, Inc.

- For users in USA and Canada
  Web site http://www.intervideo.com/jsp/Support.jsp

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Microsoft® Office Basic Edition, Office Professional Edition, Office Small Business Edition

Microsoft Corp.

- For users in USA and Canada
  Web site http://support.microsoft.com

60-Day Trial Version of Microsoft® Office

!
The Microsoft Office 60-Day Trial software included with this computer system is intended for evaluation purposes only. The software has been installed and you must activate the software before you can use it. Product activation procedures will be detailed during initial launch of the software; activation requires Internet access. This software has an expiration date of 60 days from the date of first use, at which time the software will operate under reduced-functionality mode, limiting end-user options and operations.

Microsoft Corp.

- For users in USA and Canada
  Web site http://support.microsoft.com

Microsoft® Internet Explorer, Movie Maker, Media Player, Works

Microsoft Corp.

- For users in USA and Canada
  Web site http://support.microsoft.com

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MobiTV®

MobiTV, Inc.

❑ For users in USA and Canada
Web site http://www.mobitv.com/support/support.php

Netscape® Browser

America Online, Inc.

❑ For users in USA and Canada
Web site http://browser.netscape.com

Norton Internet Security™

Symantec Corporation

❑ For users in USA and Canada
Web site http://www.symantec.com/techsupp

PenPlus for VAIO® PC

Sony Electronics Inc.

PenPlus for VAIO PC will allow you to write or draw directly on the screen with the stylus or create "sticky note" reminders. For contacts about the software, see **Program Support Information** **(page 206)**.

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Protector Suite QL

Sony Electronics Inc.

Protector Suite QL Edition allows you to easily setup your fingerprint sensor that comes with your computer. Protector Suite QL supports fingerprint logon, fast user switching, file encryption, registering forms and more.
For contacts about the software, see **Program Support Information** **(page 206)**.

Quickbooks Free Starter Edition

Intuit Inc.

- For users in USA and Canada
  Web site http://www.intuit.com/support/quicken/

Roxio® Easy Media Creator® 9 Suite

Sonic Solutions

- For users in USA and Canada
  Web site http://support.sonic.com/

SmartWi™ Connection Utility

Sony Electronics Inc.

SmartWi Connection Utility allows you to easily switch between the various wireless components (Wireless LAN, Wireless WAN, and Bluetooth® technology connectivity) that came with your computer.
For contacts about the software, see **Program Support Information** **(page 206)**.

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SonicStage® software

Sony Electronics Inc.

The SonicStage jukebox software program gives you all the tools you need to manage music on your computer. SonicStage software supports high-quality digital audio storage, a sleek player skin design, and audio CD burning capability.
For contacts about the software, see **Program Support Information** **(page 206)**.

SonicStage Mastering Studio™ software

Sony Electronics Inc.

Use SonicStage Mastering Studio software to record songs from analog records or cassette tapes into your computer and output them to CDs, DVDs, or audio files in WAV format.
For contacts about the software, see **Program Support Information** **(page 206)**.

System Mechanic® 6

iolo technologies®, LLC

- For users in USA and Canada
  Web site http://www.iolo.com/contactus.cfm

Trend Micro™ Anti-Spyware

Trend Micro, Inc.

- For users in USA and Canada
  Web site http://kb.trendmicro.com/search/default.asp

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Ulead BD DiscRecorder for VAIO® computers

Ulead Systems, Inc.

For questions and technical assistance, please check the help and the readme files.

VAIO® Action Setup

Sony Electronics Inc.

VAIO Action Setup manages the settings for your computer's shortcut keys.

For contacts about the software, see **Program Support Information** **(page 206)**.

VAIO® Camera Capture Utility

Sony Electronics Inc.

VAIO Camera Capture Utility is provided for capturing still images and movies with the external camera connected to a USB port or an i.LINK® port on your computer or with the built-in MOTION EYE® camera on your computer.
For contacts about the software, see **Program Support Information** **(page 206)**.

VAIO® Camera Utility

Sony Electronics Inc.

VAIO Camera Utility provides you with various video quality settings when using the internal camera.
For contacts about the software, see **Program Support Information** **(page 206)**.

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VAIO® Central

Sony Electronics Inc.

VAIO Central provides a central location that gathers resources to configure your VAIO computer and view your computer's configuration and specifications.
For contacts about the software, see **Program Support Information** **(page 206)**.

VAIO® Diagnostic

Sony Electronics Inc.

For contacts about the software, see **Program Support Information** **(page 206)**.

VAIO® Edit Component

Sony Electronics Inc.

VAIO Edit Component provides enhanced editing functionality when using Adobe Premiere Pro or Adobe Premiere Elements on your VAIO computer.
For contacts about the software, see **Program Support Information** **(page 206)**.

VAIO® HDD Protection

Sony Electronics Inc.

VAIO HDD Protection allows you to customize your settings for protecting your hard disk against shock hazards.
For contacts about the software, see **Program Support Information** **(page 206)**.

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VAIO Media™ software

Sony Electronics Inc.

VAIO Media™ software brings multimedia to your network, enabling you to share music, video, and still image files between your VAIO® computers. You can set up one or more VAIO computers as "media servers," which store your multimedia files and make them available to other compatible VAIO computers on your wired or wireless network.
For contacts about the software, see **Program Support Information** **(page 206)**.

VAIO® Security Center

Sony Electronics Inc.

Sony cares about your VAIO personal computer. The VAIO Security Center highlights some of the security features your machine includes.
For contacts about the software, see **Program Support Information** **(page 206)**.

VAIO® Touch Launcher

Sony Electronics Inc.

VAIO Touch Launcher allows you to run an application program or change the sound/display settings with the buttons on the launcher window.
For contacts about the software, see **Program Support Information** **(page 206)**.

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VAIO® Update

Sony Electronics Inc.

The VAIO Update utility helps you keep your VAIO® computer up to date by regularly checking the Sony online support Web site for important software updates and information for your specific VAIO computer model.
For contacts about the software, see **Program Support Information** **(page 206)**.

WinDVD® software for VAIO® computers

InterVideo, Inc.

- For users in USA and Canada
  Web site http://www.intervideo.com/jsp/Support.jsp
  Telephone 510-651-0888

Xdrive™

America Online, Inc.

- For users in USA and Canada
  Web site http://www.xdrive.com/support

Zoom Utility

Sony Electronics Inc.

The Zoom Utility will allow you to magnify a portion of the screen.
For contacts about the software, see **Program Support Information** **(page 206)**.

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